JOB AID: Queue Marshal

- Welcome and direct clients through entry and exit points
- Facilitate a one-way flow of clients

- Assist in process of screening clients as they enter the vaccination site

- Control and maintain order in client waiting areas
- Direct clients to ablution facilities as needed

- Advise and enforce protocols on social distancing
- Monitor and enforce use of face masks

- Attend to clients' questions
- Register complaints, resolve or refer clients to the right station

- Issue health information pamphlets and/or COVID-19 related educational material