

User Manual

Electronic Vaccination Data System



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and health

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PREFACE

This manual aims to provide the reader with step-by-step guidance on the use of the complete system functionality of the Electronic Vaccination Data System (EVDS).

The organisation, section layout and interpretation of the information provided herein are explained before commencement of the instructional content. Providing the reader with an understanding as to how the content link to- and follow on each other will allow him/her the opportunity to extract optimal value from the manual and ensure maximum understanding of the content.

MANUAL ORGANISATION

The manual is divided into multiple *Chapters* with each chapter focusing on a specific set of system functionality. Chapters may be sub-divided into *Lessons* which concentrates on a sub-set of the functionality covered by the chapter.

Certain chapters require the user to be familiar with system functionality that is covered in another chapter. While every effort has been made to ensure that chapters follow each other in a logical order, it is advisable that the user ensure that they've completed all the chapters and/or lessons that are listed as prerequisites before starting a new chapter.

Chapter Layout

Each chapter starts with an information block (Figure 1) indicating the *Applicable User Profile(s)* needed to access the *System Functionality* that is covered in the chapter. Any *Prerequisite Chapters/Lessons* is also listed here.

Applicable User Profile(s):	
System Functionality Covered:	

Figure 1: Information Block at the beginning of each Chapter

System functionality covered by the chapter is then explained using step-by-step instructions. Where needed, instructions and functionality are divided into smaller, more manageable lessons in order to keep it concise and understandable. When applicable, an information block, similar to that in Figure 1 will be provided for each lesson.

Fonts and Colours Used

Various fonts and colours may be used to assist with the distinction between field names, links, buttons and page names.

- Italic, "*Vrinda*" font type is used to indicate a *Field Name* that can be found on the page in question.
- Italic and underlined "<u>Vrinda</u>" font type is used to indicate a clickable <u>link</u> or <u>menu item</u> that is
 present on the page in question.
- The *<name of a button>* will be indicated with italic, bracketed *"<Vrinda>"* font type.
- The Name of a Page will be indicated using bold, "Vrinda" font.
- [References to other lessons or chapters] will be indicated with square brackets and highlighted grey.

CHAPTER 1 Introduction

This chapter is aimed at providing the user with the necessary background to- and information on the system that is required to achieve a basic understanding of the need for and intended purpose of the Electronic Vaccination Data System (EVDS).

Applicable User Profile(s):	All	
System Functionality Covered:	•	System Background
	•	System Overview and Intended Purpose
	•	Organisation Unit Structure and User Profiles
	•	General System Usage

System Background

The Electronic Vaccination Data System was developed in answer to the need for an Electronic Vaccination Data System to curb the spread of COVID 19.

High-level System Overview and Intended Purpose

The EVDS consists of a central data repository and requires internet connectivity to allow for secure communication and data exchanges.

The system assists vaccinators at vaccine sites to record patient vaccinations.

Basic system functionality include, but are not limited to:

- Verify the identity of each patient that visits a vaccine site.
 - Visual verification of a patient's identity will be performed whenever a valid identification document is presented.
- Update patient details
- Capture patient consent
- Record patient vaccination

Organisational Unit Structure and User Profiles

Access to system functionality is governed according to the Organisational Unit Structure together with the User Profile assigned to a user's account.

User Profiles

The system has been configured with default user profiles. These profiles have been selected to group certain roles and system functionality together. The default user profiles together with their assigned roles and system functionality can be found in Appendix A:User Profiles and Associated Functionality.

Organisational Units

The system allows for the creation of user accounts at different organisational units (or levels). Organisation units are hierarchical which means that a user assigned to a specific unit will have access rights to all the units on a lower level.

- National
- Provincial
- District
- Sub-district (ward)
- Facility

This means that users on a *National* level will have access rights (restricted by the assigned access profile) to data on *National*, *Provincial*, *District*, *Sub-district* and *Facility* levels. However, users on a *Sub-district* level will only have access to data for their specific *sub-district* and the associated *facilities*.

General System Usage

The system stores personal details of all patients that received vaccinations at identified facilities across South Africa. As it is of utmost importance that patients' details be kept confidential at all times, it is strongly advisable that an EVDS user should:

- Always log out of the EVDS whenever leaving his/her workstation.
- Keep his/her EVDS password a secret and do not distribute it to other users.
- Not make use of any password saving or auto login capabilities provided by web browsers.
- Not allow unauthorised users to work on the system.

CHAPTER 2 Getting Started

Applicable User Profile(s):	All
System Functionality Covered:	Starting the EVDS
	Obtaining an user account
	Log in to the EVDS
	Manage own user account

Lesson 1: Starting EVDS

The EVDS is an online system, accessible at <u>evds.health.gov.za</u>, and can be accessed from any computer with a working internet connection, via the Chrome web browser.

> EVDS Landing Page

Upon starting the EVDS (using the method described above) the EVDS Landing Page will be displayed.



- The name of the facility (and selected vaccine site) at which the work station is registered is displayed in yellow at the top, middle of the page.
- The *<Electronic Vaccination Data System Log In>* button or *Log In* link provided can be used to log into the EVDS

Lesson 2: Obtaining a User Account

In order to use the system, each user should obtain their <u>own</u> user account. To obtain a user account you can either:

- Request a user account from your assigned Account Creator (each province or private sector group has dedicated "Account Creator" and "Account Approver" users); or
- Submit a request to EVDS service centre

Lesson 3: Log in to EVDS

The Login Page can be accessed from the EVDS Landing Page by making use of the <u>Log In</u> link or *<Electronic Vaccination Data System Log In>* button provided.

Access to the EVDS system is restricted and requires a unique username and password combination. Your username and password will provide you with access to predefined system functionality.

The Login Page will prompt you for your assigned Username and Password as in the figure below.

🖌 ÉVDS	Khayelethu Clinic	🔒 Log In 🛛 🗙
	nation Data System	
	Log in to EVDS	
	Username	
	Enter username	
	Password	
	Enter password	
	Log In	
	Forgot password	
		health
		Department: Health REPUBLIC OF SOUTH AFRICA

Enter your username and password in the fields provided and click on <Log In>.

The system will now verify your username and password. Upon successful login, you'll be redirected to the EVDS Home Page.

Reset Your Password

In the event that you cannot remember your chosen password, click on the <u>*Forgot Password*</u> link below the <Login> button on the login page.

Note that the functionality to reset your own password will only be available if you have an active EVDS account, and you have previously provided answers to the security questions.

You can click on *<Back to Log In>* at any time during this process should you decide not to continue with the password reset.

• Step 1: Enter your EVDS username in the field provided and click on *<Next>*.

Password Reset
tep 1 of 3: Please enter your username
Enter username
Back to Log In Next

• Step 2: Provide the answers, matching those that you have previously provided for the security questions and click on *<Check Answers>*

The system will allow the user to change their password if at least three of the five answers are entered correctly.

Password Reset	
Step 2 of 3: Please answer the following security q Enter compulsory fields indicated by *	uestions
In what city or town was your first job?*	
Enter your answer	۲
What was your favourite place to visit as a child?*	
Enter your answer	۲
What is the country of your dream holiday?*	
Enter your answer	۲
Who was your childhood hero?*	
Enter your answer	۲
What is the name of the first school you attended?*	
Enter your answer	۲
Back to Log In Check Answers	

• Step 3: Choose and enter your new password (*New Password* field) and confirm it by reentering the same password it in the *Confirm new password* field. Click on *<Change Password>* when you're done.

Pass	word Reset
Step 3 of 3: Please enter	r and confirm your new password
Must be a min Must contain Must contain Must contain Must cor w Must cor w Must cor w Must core	assword Policy immum length of 6 characters n at least 1 lowercase letter ntain at least 1 uppercase letter ntain at least 1 number ntain at least 1 symbol n your first name or surname e reused after 30 unique passwords
Password mus	it be changed every 180 days
Password mus New password	t be changed every 180 days Enter new password

You can now enter your username and new password on the login page to access the system.

> EVDS Home Page

The EVDS Home Page is the default screen after a successful logon to EVDS. The page and available menu items might look slightly different depending on the access rights (or user profiles) of the logged on user.



- The EVDS Home Page provides the user with menu items to access all their authorised system functionality.
- Applicable menu items can be found at the top right hand side of the page.

> First Time Login

When you log into the system for the first time after

- 1) you have received your new account; or
- 2) your password has been reset; or
- 3) your account has been re-activated,

the system will display a red notification at the top right of the page requesting you to change your account password. A message will also be shown at the top centre of the system informing that you should update your password.

EVDS Please update your password in order to continue using the s Electronic Vaccination Data System	Password Reset Required * Please change your password.
User Account / SA Admina Compulsory fields indicated by *	
Contact Info	
To change your password, scroll down to the "Change Change Password	e Password" section.
Old Password *	Password Policy
Enter old password	 Must be a minimum length of 6 characters Must contain at least 1 lowercase letter
New Password *	 Must contain at least 1 uppercase letter Must contain at least 1 number Must contain at least 1 symbol
Enter new password	May not contain your first name or surname
Confirm New Password *	 Password may only be reused after 30 unique passwords Password must be changed every 180 days
Enter new password again	
× Cancel Update Password	
opude rassion	

- Provide your current password in the *Old Password* field (for a new account or after a password reset, this value will be the password provided to you via email, by service desk / your account representative).
- Enter a new password of your choice in the *New Password* field (ensure that this password adheres to the "password policy" displayed on the right of the screen)
- Confirm your chosen password by re-entering it in the *Confirm New Password* field.
- When you click on *<Update Password>* to apply the password change, a green notification will be displayed at the top right of the screen to indicate success.
- If you have not previously provided answers to the security questions, the system will require you to answer these questions. Provide all the answer and click on *<Save>*.

Security Questions for Self-service Password Reset	
Compulsory fields indicated by *	
n what city or town was your first job?*	
	۲
What was your favourite place to visit as a child?*	
	۲
What is the country of your dream holiday?*	
	۲
Who was your childhood hero?*	
	۲
What is the name of the first school you attended?*	
	۲

Accessing Online Help

The latest version of this User Manual can be accessed at any time by navigating to the <u>*Help*</u> menu item which can be found under the logged in username displayed at the top right hand side of the user's **Home Page**.



Log out of EVDS

To end the current user session, log out of the system by navigating to the logged in username at the top right hand side of the page and select *Log out*.

> Multiple logins

EVDS user accounts are unique and are assigned to an authorised individual. When a user logs in with a username and password, all other active user sessions using the same credentials will be terminated.

This means that if users attempt to share a user account, only one user at a time will be allowed to use the system.

The figure below shows the user being logged out and a message being displayed informing the user that EVDS is currently used on another tab (and or machine).



Lesson 4: Manage Own Account

There are certain settings that each user can customise for his/her own account. These settings can be accessed from the *Edit Profile* menu item which can be found under the logged in username displayed at the top right hand side of the user's **Home Page**.

The User Account page provides users with the functionality to update their personal details, change their account password, or update answers to their security questions. Users can also view their own *Account Status History*.

EVDS ec Gelvandale Clinic	😋 Administration -	🔒 SA Admina
Electronic Vaccination Data System		
User Account / SA Admina Compulsory fields indicated by *		
Contact Info		
Username*		
SA_Admina		
First Name*		
SA		
Surname*		
Admina		
ID Number* Passport number (foreigner only)		
5803032317085		
Persal / Personnel number*		
580303		
Email Address*		
surel.aucamp@gmail.com		
Cell Phone Number*		
0827895644		
Profession*		
~		
Professional Registration Number		
Enter user's professional registration number		
COVID 19 Vaccine training received *		
○ Yes ○ No		
× Cancel Update Personal Details		
Allocated User Profiles		
Allocated Organisational Units		
API Token		
The token enables access to the server database and needs to be kept secret.		
Update API Token		
Change Password		
Old Password*		
Enter old password		

> Updating Personal Details

The *Contact Info* section of the User Account page allows the user to change their personal information.

- Modify any of the *Contact Info* information by editing the text in the fields provided.
- Note that the Username, First Name, Surname, ID Number and Persal / Personnel number

fields are greyed out as it is not possible to edit these.

• Click on the *<Update Personal Details>* button to apply the changes to your account or select the *<Cancel>* button to discard any changes that was made to the personal information.

> Changing Own Account User Password

The *Change Password* section of the User Account pages allows the user to change their own password.

- Type your current (old) password in the *Old Password* field.
- In the *New Password* field, type the password that you would like your account password to be changed to. The password provided here should:
 - Be a minimum of 6 characters;
 - Not be the same as the old (or current) password as provided in the *Old Password* field.
 - Not be the same as any of the 30 passwords used before.
 - Contain at least one character each from the four available character types:
 - Lowercase letters
 - Uppercase letters
 - Numbers
 - Symbols
 - Not contain the user's first name or surname.
 - Must be changed every 180 days.
- In the *Confirm New Password* field, retype the password that you provided in the *New Password* field.
- Click on the *<Update Password>* button at the bottom of the section to apply the password changes that was made or select *<Cancel>* to discard the changes.
- When you click on *<Update Password>* to apply the password change, a green banner will be displayed across the screen. Dismiss the banner by clicking on the small cross provided on the right hand side.



> Update answers to security questions

To provide answers to the security questions (or edit existing answers), click on *<Add / Edit Answers>* below the Change Password section.

• Provide the answers to the security questions and click *<Save>* to apply the changes or *<Cancel>* to go back.

Security Questions for Self-service Password Reset Compulsory fields indicated by *	
There are existing answers to the following security questions. Saving new answers w answers.	vill overwrite the existing
in what city or town was your first job?*	
	۲
What was your favourite place to visit as a child?*	
	۲
What is the country of your dream holiday?*	
	۲
Who was your childhood hero?*	
	۲
What is the name of the first school you attended?*	
	۲
	× Cancel

CHAPTER 3 Setting Up The System

This chapter focusses on the setup and configuration of the EVDS system as well as each individual work station used to access the system. Setup activities described here are mandatory to ensure a fully configured and operational system.

Lesson 5: User Account Management

Applicable User Profile(s):	Account Creator
	Account Approver
	Account Curator
	System Administrator
System Functionality Covered:	User account creation
	User account approval
	Reset account password
	Deactivate an account
	Reactivate an account
	Search for accounts belonging to facilities other than your
	own

Authorised system users will be responsible for creating user accounts as needed by system users.

To create an account, log into EVDS using an Account Creator, Account Curator, or System Administrator profile and navigate to <u>Administration \rightarrow User Accounts</u> from the Home Page.

sér EVD	DS ec Gabandale Clinic	oç Admini	stration -	🌡 SA Admina 🗸	Online 🛠
Elect		E Facility Settings			
		System Adminis			
		System Adminis	tration		

All existing user accounts that are associated with the logged in user's organisational unit are displayed on the User Accounts page. From this page it is possible to search for accounts, view existing accounts by status, edit user accounts or create new user accounts.

Note that, when viewing accounts, the logged in user can only see the accounts that are linked to his facilities. See [Search Accounts belonging to facilities other than your own] further down to search for accounts that are not currently linked to your facilities.

v	VDS lectro	nic Va	Vaccine S	Frere Hospital Site : COVID-19 Vaccine Site	tem	Q Search Pa	atients © g Adr	ninistration - 🔒	
U	ser Acco	unts				•	er accounts	ts 🕇 Add	
Vie	w accounts l	by Active	accounts	~					
Sea	arch table ent	ries			Сору	XLS CSV	PDF/Print	Show 10	 entries
Si	First Surname Name Userna		Username 🕕	Email Address	Facilities	11	Status 🕕	User Profiles 🕕	Action 🕕
Ac	dministrator	System	sysAdmin	adminCreator@csir.co.za	South Africa		Active account	System Administration, Vaccinator	C View
								vaccinator	

> Add new account

Select the $\langle Add \rangle$ button above the list of existing accounts. Provide all the required information for the user account on the Create a New User Account page.

ec Gelvandale Clinic		3, Search Patients 🛛 😋 Administration 🗕 🔒	Surel Aucamp
Electronic Vaccination Data S	ystem		
Create a New User Account Compulsory fields indicated by *			
Contact Info			
First Name*			
Enter user's first name e.g. John			
Surname*			
Enter user's surname e.g. Smith			
ID Number* Passport number (foreigner only)			
Enter user's ID number e.g. 9110135296083			
Persal / Personnel number*			
Enter user's persal / personnel number			
Email Address*			
Enter user's email address e.g. john@gmail.com			
Cell Phone Number*			
Enter user's cell phone number e.g. 0821234567			
Profession*			
Select profession	~		
Professional Registration Number			
Enter user's professional registration number			
COVID 19 Vaccine training received * O Yes O No			
Account Settings			
Expire account on date YYYY-MM-DD			
Assign User Profiles to User Account*			
Assigned roles: Clerk, Barcode Printer, Vaccine Site Register, Back (Patient Administrator Assigned roles: Facility register, Clerk, Vaccine Site Register, Patient			
Vaccinator Assigned roles: Facility register, Vaccine Admission Clerk, Clerk, Ba			
Assign User to Organisational Units*			
Select organisational units to assign user to			
N South Africa	Enter facility name	Search	
	List of Selected Organisational Units	Remove selected org unit	
	No facility selected.		

- Provide the user's information under the *Contact Info* section.
 - Provide values for all the fields in the *Contact Info* section.
- The *Account Settings* section allows you to choose a date on which the account should be automatically expired.
 - Select the *Expire account on date* option to activate the date field. An expiry date can now be selected by clicking on the date field and using the pop-up date calendar.
 - This date is optional and only needed for temporary accounts that are only valid for a certain, predefined period of time.

- To make the account valid for an indefinite period of time, do not check the tick box to the left of the *Expire account on date* field.
- The Assign User Profiles to User Account section allows you to assign the user profile(s) for the account depending on which rights the user requires to perform his / her job.
 - An Account Creator can only assign the following user profiles to accounts:
 - Vaccinator
 - Patient Administrator
 - Reporting Administrator
 - Back Capturing Administrator
 - Account Creator
 - Account Approver

See Appendix A:User Profiles and Associated Functionality for more detailed descriptions of what system functionality each user profile has access to.

- Assign a user to one or more organisational units by selecting the applicable units listed under the *Assign User to Organisation Units* section.
 - The only available organisational units will be those that the currently logged in user has been assigned to.
 - The Search function can be used to search for a specific organisational unit if the currently logged in user has access to more than one organisational unit.
- Click on *<Create User Account>* to create the new account with the details provided.
 - A green banner with the username and password provided by the system will be displayed across the screen.
 - The username will be in the format *Name_Surname* where 'Name' and 'Surname' is that of the user in question.
 - A randomised password will be created by the system. This password will be displayed in the green banner; and
 - The system will automatically send an email (to the email address provided for the user account) containing the user's login credentials;
 - The user will be required to change their password the first time they login to the system.
 - To dismiss the green banner click on the small cross provided on the right hand side.
 - A new account has to be activated by a user with *Account Approver* rights before the user will be able to use it to logon to EVDS.

🖋 EVDS	Facility : Busamed Harrismith Hospital Vaccine Site : Vaccine Site 1	Q. Search Patients 🛛 😋 Administra	User Account Created And Email
💉 🛛 Electronic Vacci	nation Data System		Sent Successfully Username: Frik Harmse
	User Accounts	Q Search other accounts + Add	Password: 8ZP9RkZn
	View accounts by status All accounts		The account must be activated before it is available.
	Search table entries Cop	py XLS CSV PDF/Print Show 10 v entries	

<u>Note</u> that the system will automatically send an email (to the email address provided for the user account) containing the user's login credentials.

Please ensure that the email address provided is correct and is the user's own email address.

> Possible duplicate account found

The system will display a message, warning of a possible duplicate user account if the details entered under the *Contact Info* section are similar to an existing user account in the system.



• Click on *<View existing user account>* and the system will list all the records found that is considered a possible duplicate.

Sumame 1	First Name 11	Username	Email Address	Cell Phone Number	ID Number II	ID Number Type		ionnel iber	 Facilities	Status	Action
A	Trainer	Trainer_A	T@b.com	0651471245		RSA ID Book	8108		South Africa	Pending activation	ØView

- Confirm the user's details on the list displayed.
 - If none of the displayed records belong to the user, select the *<Continue to Create Account>* button at the bottom of the list of records to be able to create a new user account.
 - The system will not allow you to create an account with the same ID number as an existing user account.
- If the user account *Status* is "*Deactivated*" click on *<View>* button to continue to confirm the user details and reactivate the user account. See **Reactivate deleted user account** below.
- If the user account *Status* is "*Active*" click on *<View>* button to continue to confirm the user details and update the user account. See **Edit existing account** below
- Should you wish to cancel the account creation, select the *<Cancel>* button.

> Approve newly created accounts

A new account will need to be approved before the user can login to EVDS. Only a user with the *Account Approver* user profile can activate an account. You can use the View accounts by status drop down to find accounts that need to be activated or search for a specific account by using the "search table entries" field.

User Acco	ounts					Q Search	other account	ts + Add
View accounts	by Newly c	reated accounts - awaiting	activation 🗸					
Search table en	tries			Сор	y XLS CSV	PDF/Print	t Show 10	✓ entries
Surname 🗊	First Name 🗊	Username 🛛 🛙	Email Address		Facilities 🔱	Status 🕸	User Profiles	Action 1
Email	NewAccount	NewAccount_Email	isrucamp@csir.co.za		South Africa	Pending activation	Vaccinator	C View

- Select *<Vicw>* to the right of the account you wish to activate.
- Confirm that all the user details are correct.
- Scroll down to the Account Status History of the user in question.

Account Status History														
Search:	earch: Copy XLS CSV PDF/Print Show 10 v entries													
Performed By		Action Date		Notes		Approved By		Ticket Number 🔄		Document Available	ation		Status	łt
Braam Creator		07-02-2021		New account created.									Pending	activation
nowing 1 to 1 of 1 entries Previous 1 Next											1 Next			
If any changes were	made	to the user acco	unt, pl	ease click the "Sa	ive ed	lited account" button to	sav	e all changes before p	roc	essing the p	ending activa	tion a	count.	
If the "Save edited ad	ccoun	t" button is not c	icked,	the changes mad	de to	the user account will not	t be	saved.						
← Back ×C	ancel							Proc	ess	pending a	iccount	Sa	ve edite	d account

• Click on <*Process pending account*> to activate or decline the account.

Process Pending User Account (activate or decline) Compulsory fields indicated by *									
Approved By*									
Enter name and surname of person that approved this account									
Ticket Number									
Ticket number for call logged with service desk									
Supporting Documentation Available * O Yes O No Notes*									
Please provide the reason for performing this action (activate or decline)									
× Decline activation × Cancel Activate account									
20									

- Capture all the required data into the fields and click on <*Activate account*> to activate the account or <*Decline activation*> to decline or <*Cancel*> to cancel the account activation process.
- If you click on *<Activate account*> button:
 - The system will automatically send an email to the user (using the email address provided) to inform them that their account has been approved; and
 - a green banner with the username for the account activated will be displayed on the top right corner of the screen.

Surname 🕸	First Name 🛛 🕸	Username 🛛 🕸	Email Address	Facilities 1	Status	Action
A	Trainer	Trainer_A	T@b.com		Pending password change	Account Activation Successful X User account has been activated for username: Trainer_A
						CR 16-m

• If you click on *<Decline activation*> button, a green banner with the username for the account being decline will be displayed on the top right corner of the screen.

Surname 🛛 🕸	First Name 🛛 🕸	Username 🛛 👔	Email Address	Facilities 🕴	Status	Action Account Activation Declined
A	Trainer	Trainer_A	T@b.com	South Africa	Pending password change	Activation of account has been
Administrator	System	sysAdmin	adminCreator@csir.co.za	South Africa	Active account	declined for username: Trainer_B

> Reset the password for a user's account

A user with the *Account Creator* or *Account Approver* user profiles can reset an account password for accounts linked to the facilities that they themselves have access to. Password resets can be performed for user accounts with any one of the following statuses:

- Active user has logged into the system and changed their password. Password is still valid and active and account can be used.
- **Password Expired** the user neglected to update their password when prompted. Password expired. Password reset is required.
- **Pending Password Change** the user has not yet logged in (after their account was created) to update their password. Password is temporary and will expire if the user does not log in within the required time period.
- Pending Password Reset the user has not yet logged in (after their password was reset) to update their password. Password is temporary and will expire if the user does not log in within the required time period.

Reset a user's password by finding the account on the accounts page and selecting *<View>*.

- Scroll down to the bottom of the page and click on <Send password reset>.
- When a user's password is reset the system will automatically send an email to the user containing his new generated password. So please ensure the email address for the account is correct.

> Deactivate a user account

A user's account can be deactivated 1) automatically – due to the user not changing/updating his password within the required time frame or 2) manually by an *Account Creator* when a user no longer requires access to the system.

To manually deactivate a user's account, an *Account Creator* user can deactivate accounts (with current status of "Active) that are linked to the facilities that they themselves have access to.

- When viewing user accounts, find the account that needs to be deactivated and select <*View>* to open this account details.
- Scroll down to the bottom of the page and click on < Deactivate account>

Deactivate User Account Compulsory fields indicated by *	
Notes*	
Please provide the reason for performing this acti	ion
	X Cancel Veactivate

• The system will prompt you to provide a reason for deactivation. Enter the reason in the "Notes" field and select *<Deactivate>*.

Should you wish to not go through with the deactivation, simply select *<Cancel>* to cancel the deactivation and return to the account.

Reactivate a user account

Users with the *Account Creator* profile can reactivate an account (linked to one of the facilities that he himself has access to) that is currently deactivated.

• To reactivate an account navigate to the accounts page and select "Deactivated accounts" next to the "View accounts by status" option. Find the account that you would like to reactivate and select *<View>*.

	Jser Accounts iew accounts by status Deactivated accounts				Q Search	other accoun	ts + Add
Search table enti	ries			Copy XLS	CSV PDF/P	rint Show	10 🗸 entries
Surname 🕸	First Name 🛛 🕸	Username 11	Email Address I	Facilities 11	Status 🕸	User Profiles 🗊	Action 1
Smith	Bob	Bob_Smith_4	test@gmail.com	South Africa	Deactivated account	Account Approver	C View
Smith	John	John_Smith	test@email.com	South Africa.Eastern Cape.O Tambo DM.King Sabata Dalindyebo	Deactivated account	Vaccinator	🕑 View

- Scroll down to the bottom of the page and click <Reactivate account>
- The system will prompt you to provide a reason for reactivation. Enter the reason in the "Notes" field and select *<Reactivate>*.

Should you wish to not go through with the reactivation, simply select *<Cancel>* to cancel the reactivation and return to the account.

Reactivate User Account Compulsory fields indicated by *				
Notes*				
Please provide the reason for perfor	ming this actio	n		

 When a user's account is reactivate the system will automatically send an email to the user containing his new generated password. So please ensure the email address for the account is correct.

> Search Accounts belonging to facilities other than your own

When viewing or updating accounts, Account Creators can only see accounts that are currently linked (have access to) the facilities that they themselves have access to.

Use the *<Search for other accounts>* button to search for a *specific* account (already existing, with status "Active"), that do not currently have access to your facilities.

User Acco /iew accounts		accounts	~	٩	Search oth	er accounts	+ Add
Search table en				Copy XLS CSV	PDF/Print	Show 10 🗸	entries
Surname 🗊	First Name	Username 🕸	Email Address	Facilities 1	Status 🕸	User Profiles 🛛 🕅	Action 🕸
Administrator	System	sysAdmin	adminCreator@csir.co.za	South Africa	Active account	System Administration, Vaccinator	C View

Search for the specific account by either entering the ID number associated with the account, or by entering the name and surname of the account user.

Note that this option will only be available to users with the Account Creator profile.

User Acco	ount Sear	ch							
Search by	ID Number	(Search by Ful	l Name					Back	to Accounts
Compulsory field	s indicated by *								
First Name*									
monica									
monica Surname*									
Surname*) Search								
Surname*), Search								
Surname*		-			Copy XLS	CSV PI	DF/Print	Show	10 V entries
Surname* geller		1 Username I1	Email Address	Facilities	Copy XLS Status		DF/Print Profiles	Show	10 v entries Action

To discard this process and go back to viewing accounts that are already linked to your facilities, select the *<Back to Accounts>* button at the top right.

Else, to assign this user access to one of your facilities, click on the $\langle View \rangle$ button. The account will open (as per usual). Once confirmed that this is the account you searched for, scroll down to the bottom and select the facilities that you would like to give this vaccinator access to. Click on $\langle Save \ Edited \ Account \rangle$ to save the changes to the account.

This vaccinator will now have access to your facilities and will be able to select these facilities (when performing vaccinations) from their available facilities under the *Facility Settings* menu item

Lesson 6: System Configuration

Applicable User Profile(s):	•	All
System Functionality Covered:	٠	Registration of machine upon every login

Every time a user logs into the system, they will be required to indicate which facility they are working at. The device being used has to be registered to a specific facility and vaccine site. The system will not allow capturing of information until the facility and vaccine site have been selected.

> Registering an unregistered machine

A message, "This machine is not registered with a facility", will be displayed at the top of the EVDS Landing Page indicating that the system is yet to be registered to a vaccine site.



To register the machine to a facility and vaccine site, log in to the EVDS with your login credentials. Once logged in, the system will automatically prompt you to select the facility name.

- Enter your facility name in the field provided and click on the *<Search>* button.
- The system provide you with one or more possible matches. Select your facility from the search results and click on *<Set Facility>*.

S EVDS	A This device is not registered with a facility
	accination Data System
Register Vaccine Sit	e
Select the facility where you will	l be administering vaccinations
Search for a facility	
Search for a facility	
national	⊗ Search
ſ	Search

The system will now prompt you to select the vaccine site that you are at.

• Select your vaccine site from the available options provided and click on *<Set Vaccine Site>* to save your selection.

Register Vaccine Site	
Choose a Vaccine Site for National District Hospital or	Choose a Different Facility
Apollo COVID19 Immunization Clinic	~
Set Vaccine Site	

A notification is shown, confirming successful registration of the facility and vaccine site and the name of the selected facility and vaccine site are now displayed at the top of the screen.

	EVDS	Facility : National District Hospital Vaccine Site : Apollo COVID19 Immunization Clinic
** File	Electronic Vacci	nation Data System

> Changing the registered facility and vaccine site

It is important to always ensure that your system is registered to the correct facility and vaccine site. If you notice that an incorrect site is selected, you can correct this by navigating to the *Administration* \rightarrow *Facility Settings*.

	EVDS	Apollo COVID19 Immunization Clinic	Q Search Patie	ents 🛯 📽 Administration 🗸	🔒 Sarah Heart 🗸	x
A LEW	Electronic Vacc	ination Data System		🛱 Facility Settings		

You can now:

- Just choose a different vaccine site at the same facility; OR
- Click on *<Choose a different facility>* button to select a completely different facility

Register Vaccine Site	
Choose a Vaccine Site for National District Hospital or	Choose a Different Facility
Please select a vaccine site	~
Set Vaccine Site	

> No vaccine sites available at the facility

If you select a facility that have no vaccine sites configured, the system will show a message that "No vaccine sites are available". You will have to arrange to have these vaccine sites registered and loaded before you can use the system at the specified facility. This request can be submitted via the EVDS service desk at https://hissupport.health.gov.za or via email to https://hissupport.health.gov.za

This means that this specific hospital <u>will not be able to use EVDS</u> until the service points have been configured.

CHAPTER 4 Operating the System

This chapter focusses on familiarising the EVDS user with the operational functionality of the system.

Lesson 7: Search for and Manage Existing Patients

Applicable User Profile(s):	 Patient Administrator Vaccinator Back Capturing Administrator
System Functionality Covered:	 Searching the system for a patient Updating an existing patient record Capturing patient consent Capturing a vaccination for a patient

To find a patient record, click on either the *Search Patients* menu item at the top or the *<Search for Patient>* button provided in the centre of the Home Page.

Patient Se	earch Step 1: Search For Patient
O Search Pati	ient OPatient Details OComplete Action
Search by I	Number Appointments
Cor	earch by Number mpulsory fields indicated by *. Enter ID number, patient record number, or other number (passport, asylum or ugee number) e.g. 6810124050089
	pe of number to search for * ID number
Nu	imber to search for *
E	Inter identification number Q Search Show 10 results

The **Patient Search** page divides the process into *Search Patient, Patient Details, Select Action* and *Complete Action* steps. Completed steps will be highlighted to indicate the progress of the registration process.

1. Search Patient

The first step of this process will be to search for the patient on the system. Searches can be performed using a valid South African Identification number (ID), patient record number (HPRN) or passport number.

Search by Number

- On the *Search by Number* tab, select one of the below options and enter any one of the accepted values indicated below:
 - **ID Number** accepted values:
 - South African national identification number,
 - Refugee identification number

Note that the ID number can be entered by either:

a) Manually typing the ID number into the field provided; or

b) Selecting the input field (by clicking on it) and then using the provided barcode scanner to scan the barcode on the patient's green RSA ID book or driver's license.

Option b) above is only possible if:

- 1. The facility is equipped with the required barcode scanners; and
- 2. The patient presented a RSA green ID book, smart ID card, or a South African driver's license.
- Patient Record Number (HPRN) accepted values:
 - Valid Health Patient Record Numbers assigned by the Health Patient Registration System (HPRS) only.
- All other numbers accepted values:
 - South African passport number,
 - Foreign passport number
 - Section 22 (asylum seeker)permit number
 - Section 24 (legal refugee) permit number
 - Refugee identification number
- Click on <Search>
- The system will list all the patient records found that is considered a possible match to the search criteria.

1 Search Patient	2 Patient	t Details	3 Select Act	ion	Complete Action			
📼 Search by Number 🛗 A	ppointments							
Compulsory fields ind refugee number) e.g. Type of number to ID number O Pa Number to search Supplication (NF 2)	Search results Select a patient from the list below.							
Surname & First Name(s)	Identification Number(s)	Date of Birth 1	Address It	Facility 🎝	Vaccination Summary	Voucher Issued 1		
linge Lazarus	500er56097082	1002-02-15	Cnr Bosch Heysteck Street Rustenburg 0300 Paardekraal Rustenburg 0300	South Africa		Voucher Issued		

- Confirm the patient's details in order to select the correct record.
- Click on the record to continue.

Once the patient record is selected from the list, the system continues to step 2 (Patient Details) of the process.

refugee number) e.g. 6810124050089 Type of number to search for* ID number O Patient record number Number to search for* 7610270512089 O Search Results.	umber, patient record number, or other number (passport, asylum or All other numbers Q Search Show 10 results
Compulsory fields indicated by *. Enter ID nurefugee number) e.g. 6810124050089 Type of number to search for * ID number O Patient record number Number to search for *	O All other numbers
refugee number) e.g. 6810124050089 Type of number to search for* ID number O Patient record number Number to search for* 7610270512089 o Search Results.	O All other numbers
 ID number O Patient record number Number to search for* 7610270512089 O Search Results.	
Number to search for * 7610270512089 o Search Results.	
7610270512089 o Search Results.	Q Search Show 10 results 🗸
o Search Results.	Q Search Show 10 results ~
Appointments	
••	on the system, these will be displayed on the <u>Appointman</u> all existing appointments.
	uld like to view appointments, then list of appointments
1 Search Patient 2 Patient Details	3 Select Action
E Search by Number	
Search Patient Patient Details	

Appointments for 2021-02-07 Select a patient from the list below.

Filter search results: Enter surna	ame, name, ID number, type, slot, or sta	tus			Copy XLS CSV	/ PDF/Print	
Surname & First Name(s)	Identification Number(s)	File Number(s)	Time Slot 🏻 🕸		Type 🛛 🕅	Status 🕸	
Ditsele Keatlaretse	8401230467088		06h00-18h00		Vaccination	Open	
Masege Lazarus	6704156097082		06h00-18h00		Vaccination	Open	
Surname Ddhbk Name Lfcai	7510030417084		06h00-18h00		Vaccination	Open	
Showing 1 to 3 of 3 entries							
					Previo	us 1 Next	
		20					

• Selecting the patient record from here will take you to the Patient Details page described in step 2 below.

2. Patient Details

When a successful search has been executed (as described in step 1) and the patient record has been found on the system, the patient's details are displayed.

Clicking on *<Back to Search>* at any time will completely cancel the process and direct the user back to step 1 (Search) of the process in order to start a search.

Patient Details Step 2: Co	onfirm Patient Details					
O Search Patient	Confirm Patie	nt Details	3 Perform	n Action		Register Vaccination or Exit
Lazarus Masege			Patient Demo	graphic Inform	ation	
Patient Summary	Full Names	anterus M	856 5 0	Physi	cal Address	Cnr Bosch Heysteck Street Rustenburg 0300
Edit Patient Info	Date of Birth					Paardekraal Rustenburg
Verified Documents	Sex	Male				0300
Vaccination History	ID Number	<u>107041</u> 560			hail Address	
View Appointments	Vaccine Voucher Num	63M9DAHY	(Issued)		ne Number Medical Aid	None
		Recent	Vaccination a	nd Adverse Eve	ents History	
	16:57, First 2021-02- vaccination 04	Documents presented	National District Hospital	HOSPITAL	≡ Vaccinat	ion Details
	have confirmed that th	e patient's informatio	n is correct and	d that no vouche	er number is	available.
← Back to Search						✓ Confirm Patient Details

Various different actions can be performed from here. Select a menu item on the left to access the different functionality.

The menu items on the left will be disabled until you have confirmed the patient's details.

> Patient Summary

You have to confirm that you have are viewing the correct patient record before you can edit or provide additional patient information.

- Select the checkbox to confirm that you have verified:
 - The patient information; and
 - The voucher number that was presented. All vouchers linked to a patient is displayed here. Vouchers can have different statuses:
 - o Issued the voucher will be used when the vaccination is registered
 - o Redeemed the voucher has already been used for a previous vaccination

If no "issued" voucher is available the vaccination can continue without the voucher, and a voucher will be issued after the fact.

• Click on the *<Confirm Patient Details>* button

<u>Note</u>: Voucher numbers are not compulsory for the vaccination process to continue, but if a number is presented it is important to ensure that it is correct.

If any information is incomplete, the system will prompt you to provide this before you can continue.

	Patient			
Compulsory fields ind	icated by *			
Medical aid: Please				
Marital status: Plea		tatus.		
Language: Please se	elect a language.			
Surname *				
Masege				
First Name *				
Lazarus				
Middle Name(c)				
Middle Name(s)				_
	Sex *		Marital Status *	
Date of Birth *	JCA			
1967-04-15	Male	Female	Select marital status	
1967-04-15	Male		Select marital status	
1967-04-15 Preferred Language	Male	dical Aid*		
1967-04-15	Male	dical Aid*	Select marital status	
1967-04-15 Preferred Language English	● Male ○ ★ Mee ✓ Since 1	dical Aid*		
1967-04-15 Preferred Language English	● Male ○ ★ Mee ✓ Since 1	dical Aid*		
Preferred Language	Male	dical Aid*		
1967-04-15 Preferred Language English Medical Aid Numbe Enter patient's med	Male	dical Aid*		
1967-04-15 Preferred Language English Medical Aid Numbe	Male Me	dical Aid * elect patient		

Enter the required information, scroll down to the bottom of the form and select <Update Patient> to save the additional information.

- You can at any time click on *<Save and Exit>* at the bottom of the page to save the changes to the patient's record (and exit without registering a vaccination); or
- Select <*Register Vaccination*> to save the changes and continue to capture vaccination details (only available for users with the *Vaccinator* user profile).

Edit Patient Info

If required, edit the patient's demographic information that are currently captured on the system.

- Click on <u>*Edit Patient Info*</u> to the left of the patient's information to update the existing information or provide new information for incomplete fields.
- Confirm that all the patient information is up to date and correct.
- Select <Update Patient> to save any modifications

Verified Documents

The <u>*Verified Documents*</u> tab displays all of the identification documents that are linked to the patient's record.

O Search Patient	0	onfirm Patient Details	3 Perform Action		Register Vaccination or Exit
Keatlaretse Ditsele	Proof of	Identity (activ	/e)		+ Add
Patient Summary	Туре	Number	Verified On	Expires On	Active
b Edit Patient Info	RSA ID B	ook 840123	0467088		True Delete
Verified Documents					
Vaccination History	Proof of	Identity (inac	tive)		
View Appointments	Туре	Number	Verified On	Expires On	Active
			No inactive proof	of identity	
← Back to Search					© Save and Exit

• Delete an existing document that is no longer valid by clicking on the *<Delete>* button next to verified document entry.

There should at any time be at least one valid identity document registered for a patient. It will thus not be possible to delete a document if it is the only registered one. A verified document with associated vaccinations will not be deleted, it will be greyed out and moved under the *Proof of identity (inactive)* field.

• Add a new identity document (as presented by the patient) by clicking on <*Add*>.

New Identification Verification Compulsory fields indicated by *	
Documentation Presented *	
Select document presented RSA Birth Certificate RSA Passport Foreign Passport RSA Smart Card RSA Driver's Licence Card Legal Refugee - Section 24 Permit Asylum Seeker - Section 22 Permit Refugee ID Book	
	X Cancel Save

- Select the type of document from the list provided for *Documentation presented*.
- Enter the *Identification number* printed on the document.
- Provide the *Document expiry date* if applicable.

Note that certain validity checks are performed on some document identification numbers.

- South African ID numbers will only be accepted by the system if it:
 - o Is 13 numeric digits

- Passes the checksum validation used by the Department of Home Affairs to validate ID numbers.
- All South African passport numbers have to be 9 alpha-numeric digits.
- Select *<Save>* to submit the new document's details or *<Cancel>* to discard the changes made. The system returns to the list of captured documents.

Vaccination History

The <u>Vacation History</u> tab displays a list of previous vaccinations that was received by the patient. The date and time, vaccination dose (1st or 2nd), documentation presented, name of facility visited, and the facility type are provided.

Patient Details Step 3	: Perform Action					
1 Search Patient	Oconfirm Patient De	etails 3 Perfe	orm Action	Register Vaccination	· > 6	Registration Complete
Madikgang Amos	Vaccination I	History				
Patient Summary	Data	Deeree	Documentation	Pa silita s	T	8 - 1 - 1
Edit Patient Info	Date	Reason	Presented	Facility	Туре	Action
Verified Documents	14:37, 2021-03-19	Vaccination 1st dose	Yes	Gelvandale Clinic	HOSPITAL	≡ Vaccination Details
Vaccination History						
View Appointments						
← Back to Search				© Save	e and Exit	Register Vaccination

In the last column you can select *<Vaccination Details>* to view all information (vaccine info, adverse events, and answers to medical background questions) associated with this vaccination.

Madikgang Amos	Vaccinati	on Deta	ils							
Patient Summary	Vaccination Date	Vaccinator	Captured By	Vaccination Proof Number	Vaccine Trade Name	Vaccine Dosage	Batch Number	Serial Number	Expiry Date	Vaccine Manufacturing Date
Edit Patient Info	Date	Vaccillator	by	Number	COVID-19			Number	Date	Date
Verified Documents	14:37, 2021- 03-19	Surel Aucamp			Vaccine Janssen	Vaccinatio 1st dose			2022 02-1	
Vaccination History	4									•
View Appointments										
	Adverse I	Events H	istory						+/	Add Adverse Event
	Adverse Event Recorded? Document Submitted?			d?	Date		Ca	aptured B	у	
	Yes			Yes 2021-03-19 15:2			-03-19 15:26:	26:38 Surel Aucamp		
	Health Ba									
	1.1. If Yes, ple	ase provide o	details:							
2. Have you received any vaccinations in the past two weeks?★ ○ Yes ◎ No					/i					
		ase indicate	what vaccin	e:						
	○ Yes ◎ No 2.1. If yes, ple			e:						

Add any Adverse Events associated with a vaccination by clicking on *<Adverse Events>* button to the right of the Adverse Events History.

2	Adverse Events Details Compulsory fields indicated by *	
v	 ✓ I, bund Aucamp confirm that the patient has been observed for adverse events. Were there any adverse events associated with this vaccination? * (e) Yes ○ No 	
ì	I have submitted the required documentation for the adverse event(s)* $\hfill $ $\hfill \ensuremath{S}$ $\hfill \ensuremath{S}$ $\hfill \ensuremath{No}$	ierial Numbe
	+ Add Close	

> View Appointments

The *View Appointments* tab displays the appointments associated with the patient.

Search Patient	2 Confi	irm Patient Details	3 Perform Act	tion	Register Vaccination or Exit
Keatlaretse Ditsele	Appointme	ents			
Patient Summary	Date	Туре	Time Slot	Status	Facility
Edit Patient Info	2021-02-07	Vaccination	06h00-18h00	Open	National District Hospital
Verified Documents					
Vaccination History					
View Appointments					
← Back to Search					Save and Exit

3. Register Vaccination

Note that vaccinations can only be captured by a user with the *Vaccinator* profile. Or, in the event of back-capturing, by a user with the *Back Capturing Administrator* profile.

To register a vaccination - search for the patient, confirm the patient details then select *<Register Vaccination>*.

① Search Patient	Confirm Patient Details	3 Perform Action	Register Vaccination	Registration Complete
Angelina Kgomotso Maetle		Patient Demo	ographic Information	
Patient Summary	Full Names	Angelina Kgomotso Maetle	Physical Address	Welgeval Clinic
Edit Patient Info	Date of Birth		Email Address	akmaetie123@gmail.com
Verified Documents	Sex	Female	Cell Phone Number	
	ID Number	7207280572084	Medical Aid	None
		/oucher Number <th></th> <th></th>		
View Appointments		(1)2 (1)34(4)		
		Vacc	ine Eligibility	
	2H4FKVBZ (Issued)	COVID-19 Vaccine Janssen	Johnson & Johnson	Janssen Vaccines & Prevention B.V
		Recent Va	accination History	
		No vac	cination history	
+ Back to Search			Save .	and Exit

This will initiate the registration process during which the vaccinator will be required to capture information regarding the patient's health background, consent and vaccine information.

Back-capturing of vaccinations

If you are busy capturing a vaccination that occurred in the past, i.e. "back capturing", indicate this by selecting <u>Back Capture?</u> At the top of the page. Once enabled, you will be required to provide the date and time on which the vaccination occurred, as well as the name of the vaccinator that administered the vaccine.

NB: Only enable back capturing if this vaccination happened in the past at a time during which it could not be captured directly on the system.

Patient: Angelina	Kgomotso Maetle		
Back capture?	Date of vaccination *	Time of vaccination *	Vaccinator*
	2021-03-19	16:16	Search for name/surname/personnel number/professional reg number
Obtain Health	Background		-

Once the required information for back-capturing has been entered, the rest of the process will be the same as the Real-time capturing of vaccinations described below.

> Real-time capturing of vaccinations

If you are a vaccinator and capturing the information for a vaccination that is happening at this moment, leave the *Back Capture?* disabled.

Vaccination I	Registration Step 4: Register or Exit
O Search Patient	2 Confirm Patient Details 3 Perform Action 4 Register or Exit Registration Complete
Patient: Madikgang Ame	os
Back capture?	Date of vaccination * Time of vaccination *
	2021-03-19 14:37
Obtain Health Back	xground +
Record Informed C	ionsent +
Register Vaccination	n +
← Back to Patie	nt Summary X Cancel

- Capture the patient's health background by asking and completing answers to all of the questions displayed.
- Once all of the questions have been answered, the vaccinator has to indicate whether (s)he
 wishes to continue with the vaccination. Select <u>Yes</u> to continue, or <u>No</u> to exit the vaccination
 process.

ick capture?	Date of vaccination *	Time of vaccination *	
	2021-03-19	14:37	
Obtain Health Back	raround		
	ground		
Please ask the	patient to answer the fo	llowing questions	
Compulsory fields in	ndicated by *		
Other (specify in	11.1.1.)		
5 other (speen) in			
	lease specify:		
	lease specify:		
11.1.1. If other, pl		eect that you might be pregnant today?*	
11.1.1. If other, pl 12. Female vaccin Yes No	e recipients only: Do you susp Male - Not applicable	eect that you might be pregnant today?* ou had your last menstrual period.	
11.1.1. If other, pl 12. Female vaccin) Yes () No ()	e recipients only: Do you susp Male - Not applicable		
11.1.1. If other, pl 12. Female vaccin Yes No O 12.1. If Yes or unk YYYY-MM-DD	e recipients only: Do you susp Male - Not applicable known, please indicate when y		
11.1.1. If other, pl 12. Female vaccin Yes No O 12.1. If Yes or unk YYYY-MM-DD	e recipients only: Do you susp Male - Not applicable known, please indicate when y	ou had your last menstrual period.	
11.1.1. If other, pl 12. Female vaccin Yes No O 12.1. If Yes or unk YYYY-MM-DD	e recipients only: Do you susp Male - Not applicable known, please indicate when y	ou had your last menstrual period. e patient's medical background. Does Surel Aucamp wish to proceed with vaccinating this patient?	
11.1.1. If other, pl 12. Female vaccin Yes No O 12.1. If Yes or unk YYYY-MM-DD	e recipients only: Do you susp Male - Not applicable mown, please indicate when yo the answers provided and the	ou had your last menstrual period. e patient's medical background. Does Surel Aucamp wish to proceed with vaccinating this patient?	
11.1.1. If other, pl 2. Female vaccin 2. Yes No O 12.1. If Yes or unk YYYY-MM-DD Considering	e recipients only: Do you susp Male - Not applicable mown, please indicate when yo the answers provided and the	ou had your last menstrual period. e patient's medical background. Does Surel Aucamp wish to proceed with vaccinating this patient?	

• If the vaccinator wish to continue, the system will now require the user to explain to- and capture the patient's consent.

- Select the type of vaccine that will be administered to the patient.
- Explain the vaccine information to the patient and indicate that it has been completed by selecting the checkbox.

	Date of vaccination *	Time of vaccination*	
	2021-03-19	14:37	
Obtain Health Bac	kground		•
Record Informed	Consent		-
Please select the	administered vaccine*		
COVID-19 Vaccin	e Janssen		~
		u suffering from COVID-19 disease. Like all medicines, no vaccine is comple ople may still get COVID-19 despite being vaccinated, but vaccination shou	
follow the guidance	e in your workplace or public areas,	single dose of the Janssen COVID-19 Vaccine will reduce your chance of be including wearing the correct personal protection equipment and taking part se are mild and short-term, and not everyone gets them.	
inconcentrary recentres		2. 5], has been authorised for use by the South African Health Products Reg 1965) for the active immunisation of individuals ≥18 years old for the preve	
This vaccine, i.e. [Ja			
This vaccine, i.e. [Ja	0	has read and explained the above to the patient.	

• The next step is for the patient to provide consent. Select <u>*Yes*</u> or <u>*No*</u> to indicate whether the patient provides consents to getting vaccinated. If <u>*No*</u> is selected, the vaccination process exits.

2021-03-19 1437 Otclain Health Background Image: Control Contrel Contro Control Contrel Control Control Contende Control Contre	Patient: Madikgang Am	ios		
Obtain Health Background Record Informed Consent Please select the administered vaccine* COVID-19 Vaccine janssen The COVID-19 vaccination will reduce the chance of you suffering from COVID-19 disease. Like all medicines, no vaccine is completely effective and it takes a few weeks for yo body to build up protection from the vaccine. Some people may still get COVID-19 disease. Like all medicines, no vaccinate is completely effective and it takes a few weeks for yo body to build up protection from the vaccine, some people may still get COVID-19 disease. Like all medicines, no vaccine is completely effective and it takes a few weeks for yo body to build up protection from the vaccine, some people may still get COVID-19 disease. Like all medicines, no vaccine is completely effective and it takes a few weeks for yo body to build up protection from the vaccine, some people may still get COVID-19 disease. Like all medicines, waccines can cause side effects. Most of these are mild and short-term, and not everyone gets them. This vaccine, it, and (ansen COVID-19 vaccine, Adda COV2, S), has been authorised for use by the South African Health Products Regulatory Authority, in terms of Section 21 of the Medicines and Related Substances Act (Act 101 of 1965) for the active immunisation of individuals ≥18 years old for the prevention of coronavirus disease 2019 (COVID-19 Call Aucamp has read and explained the above to the patient. Obtain patient consent Surel Aucamp. In understand that the majority of adverse reactions are mild to moderate in severity and usually resolve within a few days of vaccination, which could include but is not limited to vaccinate inserts may frage of the JANSEN COVID-19 vaccint. Appropriate measures wi	ack capture?	Date of vaccination*	Time of vaccination *	
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follow the guidance in your workplace or public areas, including wearing the correct personal protection equipment and taking part in any screening programmes. Like all medicines, vaccines can cause side effects. Most of these are mild and short-term, and not everyone gets them. This vaccine, i.e. (Janssen COVID-19 vaccine, Ad26.COV2. SJ, has been authorised for use by the South African Health Products Regulatory Authority, in terms of Section 21 of the Medicines and Related Substances Act (Act 101 of 1965) for the active immunisation of individuals ≥18 years old for the prevention of coronavirus disease 2019 (COVID-19 2 Surel Aucamp has read and explained the above to the patient. Obtain patient consent: 1.1 understand that the majority of adverse reactions are mild to moderate in severity and usually resolve within a few days of vaccination, which could include but is not limited to vaccination site pain/tenderness, fatigue, headache, myalgia, nausea and pyrexia/fever. I confirm that I have been fully informed and my questions have been answered by Surel Aucamp . 2.1 have also been informed that: a The quality, effectiveness and safety of this vaccine has been verified by the South African Health Products Regulatory Authority (SAHPRA). 3.1 understand that I will only be protected after receiving 1 dose of the JANSSEN COVID-19 vaccine. Does the patient consent to being vaccinated? No Yes Register Vaccination				
the Medicines and Related Substances Act (Act 101 of 1965) for the active immunisation of individuals ≥18 years old for the prevention of coronavirus disease 2019 (COVID-19	follow the guidance	in your workplace or public areas,	including wearing the correct personal protection equipment and tak	
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Does the patient consent to being vaccinated?	 The quality 	ality, effectiveness and safety of thi		
	3. I understand	that I will only be protected after r	Does the patient consent to being vaccinated?	
Back to Patient Summary X Cancel Register Vaccination	Register Vaccinatio	n		
	← Back to Patie	ent Summary X C	ancel	✓Register Vaccination

- If the patient gave consent, the process will continue and the user will be required to capture the information associated with the vaccination.
- Before capturing the vaccination information, the user is required to physically administer the vaccine to the patient. The system prompts the user to administer the vaccine before capturing and completing the vaccination on the system.
 - Administer the vaccine to the patient, then select "I confirm that the vaccine has been administered to the patient".
 - Once selected, the fields in this section will be enabled and the user will be able to complete the vaccination registration.

Patient: Siyabinga Makha	inya		
Back capture?	Date of vaccination *	Time of vaccination *	
	2021-05-06	10:03	
Obtain Health Backg	round		+
Record Informed Co	nsent		+
Register Vaccination			-
	Please ensure that you admi	nister the vaccine to the patient before completing the information in the next section.	
		confirm that the vaccine has been administered to the patient. \star	
Which document d	id the patient present to veri	fr bis (bas identity) *	
RSA ID Book: 90040 Affidavit to Verify So		y instruction definitions	* *
If you cannot find the	document, Add New Documen	t	
Select a reason for			
Vaccination 1st dos	ie		~
Select vaccine man	ufacturer *		
Pfizer			~
Select vaccine batc	h number*		
Select vaccine batc	h number		~
Vaccine serial num	ber		
Vaccine expiry date	Vaccine manufacturi	ng date	
YYYY-MM-DD	YYYY-MM-DD		
← Back to Patien	t Summary	ancel	Vaccination
C Back to Patient		v Register	The second second

• Select the type of documentation that the patient presented as identification.

Note that by selecting a type of documentation you are also confirming that you've seen the physical identification document and performed a visual certification.

If the documentation presented is not listed in the list, click <*Add New Document*> to add the document presented.

 Select a reason for vaccination, by indicating if this is the first vaccination or the second vaccination.

- Select the vaccine batch number
- Provide the vaccine serial number (if available).
- Confirm the Vaccine expiry date.
- Provide the Vaccine manufacturing date (if available).
- Click on *<Register Vaccination>* to complete the vaccination for this patient.
- A page is displayed with a summary of the patient details as well as the unique vaccination number.

1 Search Patient	onfirm Patient Details 3 Perform A	ction	Register Vaccination	Registration Complete
	You have successfully capture	red vaccination in	formation.	
	Vaccination Number	SI S		
	Patient Name	Madiligang Amos		
	Identification Number	3609270541089		
	Date of Birth	1005 00 07		
	Cellphone Number			
	Physical Address			
		nish		

• Select *<Finish>* to navigate to the <u>Search by Number</u> tab in order to start a new visit registration.

Lesson 8: Reporting

Applicable User Profile(s):	•	Patient Administrator Account Creator
System Functionality Covered:	•	Creation, viewing and exporting a report

A basic report has been made available on the system that provides information on the number of vaccinations that occurred at a facility.

> View Reports

To view previously generated reports, navigate to <u>*Reporting* \rightarrow View Reports</u> from the Home Page.

earch:							Сору	XLS CSV	PDF/Print Show 10	entries
Report Type	Report Name 🎵	Date Range 🗊	Facilities 🗍	Requested 💵	Completed 11	Expires 🕸	Size 🕼	Status 💵	Action I	Location 🕸
Facility	Vaccinations at Facility (Vaccination Count)	2021-02-17 to 2021-05- 05	Mediclinic Gariep Hosp	2021-05-05 15:15:03	2021-05-05 15:15:09	2021-05-08 15:15	0.003 MB	~	♂ View☐ Delete	central
Facility	Vaccinations at Facility (Vaccination Count)	2021-05-05 to 2021-05- 05	South Africa	2021-05-05 15:14:15	2021-05-05 15:14:19	2021-05-08 15:14	0.009 MB	~	♂ View☐ Delete	central
39										

- If the "Status" column does not show a green check mark, the report is still being generated.
- Reports will automatically be removed from the system when the "Expires" date is reached. If you wish to keep a copy of the report, be sure to export the report before this date is reached.
- Delete a report by clicking on *<Delete>* next to the report name.
- View a report by clicking on < *View*> next to the report name.
 - When the user clicks on *<View>* for a specific report entry, this report will be displayed

Facility Reports

eport date ra eport genera	ated at: Vaccine Site 1 ange: 2021-05-05 to 2021-(ited on: 2021-05-05 ited using online (central s						
earch:				С	opy XLS CSV PD	F/Print Show	10 🗸 entries
Facility ID	Province It	District It	Subdistrict 🛛 🕸	Facility 🕸	Vaccine Site 🛛 🕸	Currently Closed	Total Vaccinations
1141	Eastern Cape	Buffalo City MM	Buffalo City SD	Frere Hospital	COVID-19 Vaccine Site	No	1
1257	Eastern Cape	O Tambo DM	King Sabata Dalindyebo LM	Mthatha General Hospital	ec Mthatha General Hospital	No	1
1892	Free State	T Mofutsanyana DM	Maluti-a-Phofung LM	Elizabeth Ross Hospital	OPD	No	1
2830	Limpopo	Capricorn DM	Blouberg LM	Helene Franz Hospital	COVID-19 Vaccine Site 1	No	2
3144	Gauteng	Johannesburg MM	Johannesburg D SD	Chris Hani Baragwanath Hospital	COVID-19 Vaccine Site	No	1
51058	Free State	Mangaung MM	Bloemfontein SD	Mediclinic Bfn Hosp	COVID-19 Vaccination Site 1	No	1
51203	Western Cape	Cape Town MM	CT Western SD	Netcare C Barnard Hosp	Netcare Christiaan Barnard Memorial VS	No	1
51231	Northern Cape	Frances Baard DM	Sol Plaatje LM	Mediclinic Gariep Hosp	Mediclinic Gariep	No	2

• It is possible to copy, print or export (csv, excel or pdf format) of the generated report by selecting the appropriate button at the top right of the report results.

> Generate Reports

To generate facility reports, navigate to <u>*Reporting* \rightarrow *Facility Reports*</u> from the Report Viewer's Home Page.



The Facility Reports page is displayed.



• Select the report by clicking on the correct icon from the list of options provided under the *Facility reports* field.

Facility Reports

Vaccinations at Facility (Vaccination Count)

This report shows:

• The total number of vaccinations at the selected facility during a configurable time period.

Date range options:

- To get the number of vaccinations within a specific date range, please provide both the start and the end date.
- To get the total number of vaccinations from the first date of vaccinations until a specific date, only provide the end date.
- > To get the total number of vaccinations administered at this facility, from the first date of vaccinations until "today", leave both dates empty.

Compulsory fields indica	ted by '	*					
Please Select a Date R	Range						
YYYY-MM-DD	to	2021-05-06					
Please Select An Orga	nisatio	onal Unit*					
South Africa			۲	Enter facility name	8	Search	
Generate Report							

- Date range options:
 - To get the number of vaccinations within a specific date range, please provide both the start and the end date.

- To get the total number of vaccinations from the first date of vaccinations until a specific date, only provide the end date.
- To get the total number of vaccinations administered at this facility, from the first date of vaccinations until "today", leave both dates empty.

Note that the *Report description* provides assistance on how to use the date range.

- Clicking on any information icon will either display or hide additional information relating to the report.
- Select or search for facility(s) for which you would like to generate the chosen report.

<u>Note</u> that you can only generate the report for facilities to which you yourself (as the logged in user) have access to.

/accinations at Facility (Vaccinati	on C	ount) 📵
his report shows: The total number of vaccinations at the selected facility	during	a configurable time period.
	ate of v	please provide both the start and the end date. accinations until a specific date, only provide the end date. cility, from the first date of vaccinations until "today", leave both d
lease Select a Date Range		
YYYY-MM-DD to 2021-05-06		
lease Select An Organisational Unit *		
🖲 🕥 South Africa	8	Enter facility name 🛞 Search
🔻 😑 🛛 P Eastern Cape		List of Selected Organisational Units
D ec Alfred Nzo District Municipality		Amathole DM
I de c Amathole District Municipality		Mafube Hospital
D ec Buffalo City Metropolitan Municipality		Remove
D ec Chris Hani District Municipality		
Dec Joe Gqabi District Municipality		
D ec Nelson Mandela Bay Municipality		
D ec Oliver Tambo District Municipality		
D ec Sarah Baartman District Municipality		
P Free State		
D fs Fezile Dabi District Municipality		
SD fs Mafube Local Municipality		
S IG fs Mafube Hospital		
fs NHN Riemland Clinic		
SD fs Metsimaholo Local Municipality		

- Select a facility / facilities under the *List of selected Organisational Units* and click *<Remove>* button to remove selected facility / facilities from the list.
- Click on *<Generate report>* to generate the chosen report.
- The report will be generated and results will be available from the View Reports page as soon as generation is complete.

Appendix A: User Profiles and Associated Functionality

Table 1: System Functionality associated with default User Roles

User Profile (Assigned roles)	System Functionality
Vaccinator	 Register the facility and vaccine site Search for and manage beneficiary information Capture identification documents for patients View appointments View vaccination history Capture adverse events Perform back capturing of prior vaccinations Register real-time vaccination, including: Capturing of patient consent
Patient Administrator	 Register the facility and vaccine site Search for and manage beneficiary information Capture identification documents for patients View appointments View vaccination history Generate and view the "Facility Vaccinations (Vaccination Count)" report
Reporting Administrator	 Register the facility and vaccine site Generate and view the "Facility Vaccinations (Vaccination Count)" report
Back Capturing Administrator	 Register the facility and vaccine site Search for and manage beneficiary information Capture identification documents for patients View appointments View vaccination history Capture adverse events Perform back capturing of prior vaccinations, including: Capturing of patient consent Note: This user can <i>only</i> capture vaccinations that occurred in the past and are not allowed to capture real-time vaccinations
Account Approver	 Register the facility and vaccine site Approve or decline newly created accounts Reset account passwords
Account Creator	 Register the facility and vaccine site Create new accounts (or edit existing ones) for vaccinator, patient administrator, reporting administrator, back capturing administrator, account creator, and account approver users Reset account passwords Deactivate account Reactivate accounts Generate and view the "Facility Vaccinations (Vaccination Count)" report

Appendix B: Troubleshooting

Report all system failures and/or difficulties to the EVDS service desk at:

Ø	012 395 9020; or 012 395 9712; or 012 395 9711; or 012 395 9713
E-mail	hissupport@health.gov.za
	https://hissupport.health.gov.za