



Webinar

Doing quality differently with the NHI Fund

Date 20 Nov 2025

Time: 13h00 – 15h00



Thank you for your interest in this webinar

- The chat has been disabled for the attendees.
- **Please use the Q&A box to post questions for our panel of experts.**
- The session is recorded and will be shared with all the presentations on the Knowledge Hub – www.knowledgehub.health.gov.za/webinars
- **E-mail** knowledgehub@health.gov.za
- Register in advance for the webinars (24 hours before)
- CPD certificates



Dr Grace Labadarios is currently the Chief Director for User and Service Provider Management at the NHI Branch in the National Department of Health.



Qualifications

MBChB DRCOG MRCGP MMed
(Public Health)



health

Department:
Health
REPUBLIC OF SOUTH AFRICA





Time	Topic	Presented By
13:00 – 13:15	Welcoming and background	Dr Grace Labadarios
13:15 – 13:30	Making quality happen	Ms Vuyiswa Melk
13:30 – 13:45	Strategic Purchasing	Mr Moremi Nkosi
13:45 – 14:00	Innovative service delivery	Prof Shabir Moosa
14:00 – 14: 15	Accreditation by the NHI Fund	Dr Amilcar Juggernath
14:15 – 14:30	Involving users in quality of care	Dr Vivien Essel
14:30 – 14: 45	OHSC Recommendations Report and Just Culture	Ms Winnie Moleko
14:45	Questions	Dr Grace Labadarios
15h00	Closure	Dr Grace Labadarios



health

Department:
Health
REPUBLIC OF SOUTH AFRICA





Ms Vuyiswa Melk is a committed and strategic healthcare professional, passionate about quality care and integrated healthcare service provision. She has 24 years experience of clinical practice, quality and healthcare management in public and private healthcare. She is currently a Deputy Director: National Health Quality Improvement Mentor in the National Department of Health, responsible for Gauteng, Limpopo and Northwest province.



Qualifications

Bachelor of Nursing Science (BNSC);
BA CUR in Nursing Science; Post
Graduate Diploma in Public Health



health

Department:
Health
REPUBLIC OF SOUTH AFRICA





Mr Moremi Nkosi is the Chief Director: Health Care Benefits and Provider Payment Design at the National Department of Health.



Qualifications

BA Economics and Development Studies, MD Health Economics, PG Health Management



health

Department:
Health
REPUBLIC OF SOUTH AFRICA





Prof Sabir Moosa is a Contract Manager in the NHI Branch at the National Department of Health, he brings extensive experience in family medicine, COPC, and UHC across Africa.



Qualifications

MBChB, MMed, MBA, PhD



health

Department:
Health
REPUBLIC OF SOUTH AFRICA





Dr Amilcar Juggernath is a Public Health Medicine Specialist in the NHI Branch of the National Department of Health. He is tasked with developing the accreditation process for health facilities wishing to contract with the NHI Fund.



Qualifications

MBBCh, Dip HIV Man, MMed, FCPHM



health

Department:
Health
REPUBLIC OF SOUTH AFRICA





Dr Vivien Essel She is currently the Medical Specialist responsible for patient registrations in the User and Service Provider Management unit at the NHI Branch in the NDOH.



Qualifications

MBBCh, FCPHM(SA), Mmed (Public Health), DTM&H



health

Department:
Health
REPUBLIC OF SOUTH AFRICA





Ms Winnifred Moleko currently working in the Office of Health Standards Compliance (OHSC) as the Executive Manager: Health Standards Design Analysis and Support.



Qualifications

DIPLOMA IN GENERAL NURSING AND MIDWIFERY; BCUR I et A; MED; MPHIL (HIV/AIDS MANAGEMENT)



health

Department:
Health
REPUBLIC OF SOUTH AFRICA





Websites mentioned during the webinar:

NHI Website – general information about NHI, FAQs and a portal for submission of questions to the NHI team:

<https://www.health.gov.za/nhi/>

PHASA (Public Health Association of South Africa) Special Interest Groups – Healthcare Quality and Safety:

<https://phasa.org.za/index.php/special-interest-groups/93-healthcare-quality-and-safety>



health

Department:
Health
REPUBLIC OF SOUTH AFRICA





Thank you for attending this webinar.

The session recording and all the presentations will be shared on the Knowledge Hub – www.knowledgehub.health.gov.za

THANK YOU



health

Department:
Health
REPUBLIC OF SOUTH AFRICA

