

Accreditation by the NHI Fund



World Quality Day Webinar

Doing quality different



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Branch: NHI Branch

Cluster: User & Service Provider Management



20 November 2025



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Outline



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Slide 2



Background



What is quality health care?

Quality health services should be:

Effective	Evidence-based healthcare services for those who need them.
Safe	Avoiding harm to patients during care.
People-centred	Care that respects individual preferences, needs, and values.
Timely	Reducing waiting times and harmful delays.
Equitable	Care quality does not vary by gender, race, location, socio-economic status.
Integrated	Full range of health services across the life course.
Efficient	Maximising resource use and avoiding waste.

WHO (2025) Quality of Care. https://www.who.int/health-topics/quality-of-care#tab=tab_1



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Background



*a person seeking health care services purchased for his or her benefit by the Fund from an **accredited** health care service provider or health establishment must be registered as a user*

*the Fund must enter into contracts with **accredited** health care service providers and health establishments at primary health care and hospital level*

*strategic purchasing of health care services, medicines, health goods and health related products from **accredited** and contracted health care service providers*



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Background



Mandate

NHI Act Section 39

What is accreditation?

Evaluation process

Who needs to be accredited?

Public and private health establishments

Is it mandatory?

To contract with the NHI Fund.



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Purpose of accreditation



- **Eligible** to contract with the NHI Fund
- Able to **meet contractual** obligations
- Delivers services of sufficient **quality**
- **Incentivise and support** to improvement in **quality**, health outcomes, user experience, etc.



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Requirements of accreditation



Certification

Registration

Benefits

Skills mix

Evidence-informed care

Referral pathways

Information sharing

Fair pricing



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Requirements of accreditation



- **Certification**

- Health establishment must be inspected and certified by the OHSC

→ Are systems and processes in place to support quality in health care?

Effective

Safe

People-centred

Timely

Equitable

Integrated

Efficient



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Requirements of accreditation



- **Registration**

- All health care providers working in the health establishment must be registered with their statutory professional council (HPCSA, SANC, SAPC, etc.)

→ Are the health care provider delivering services considered adequately trained to deliver health care services?

Effective

Safe

People-centred

Timely

Equitable

Integrated

Efficient



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Requirements of accreditation



- **Benefits**

- Health establishment must provide the required range of health care service benefits

→ Is the range of health care service benefits in line with user-need, comprehensive, and at the appropriate level of care?

Effective

Safe

People-centred

Timely

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Requirements of accreditation



- **Skills mix**

- Health establishment must have the right number of health care providers with the appropriate skills mix

→ Does the health establishment have the health care providers that will be able to deliver effective and safe care within their scopes of practice?

Effective

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People-centred

Timely

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Efficient



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Requirements of accreditation



- **Evidence-informed care**

- The health establishment must adhere to all nationally prescribed clinical guidelines, approved medicines and health products

→ Does the health establishment use medicines, products and clinical guidance that is effective, safe and not wasteful?

Effective

Safe

People-centred

Timely

Equitable

Integrated

Efficient



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Requirements of accreditation



- **Referral pathways**

- The health establishment must adhere to referral pathways

→ Is care coordinated across different health establishments, and can users access care that they need?

Effective

Safe

People-centred

Timely

Equitable

Integrated

Efficient



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Requirements of accreditation



- **Information sharing**

- The health establishment must submit a set of prescribed information to the Fund

→ Can a user's record be accessed at all facilities where they seek care?

Effective

Safe

People-centred

Timely

Equitable

Integrated

Efficient



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Requirements of accreditation



- **Fair pricing**
 - Health establishment must follow the pricing regimen set by the NHI Fund

→ Are the prices that facilities use affordable?

Effective

Safe

People-centred

Timely

Equitable

Integrated

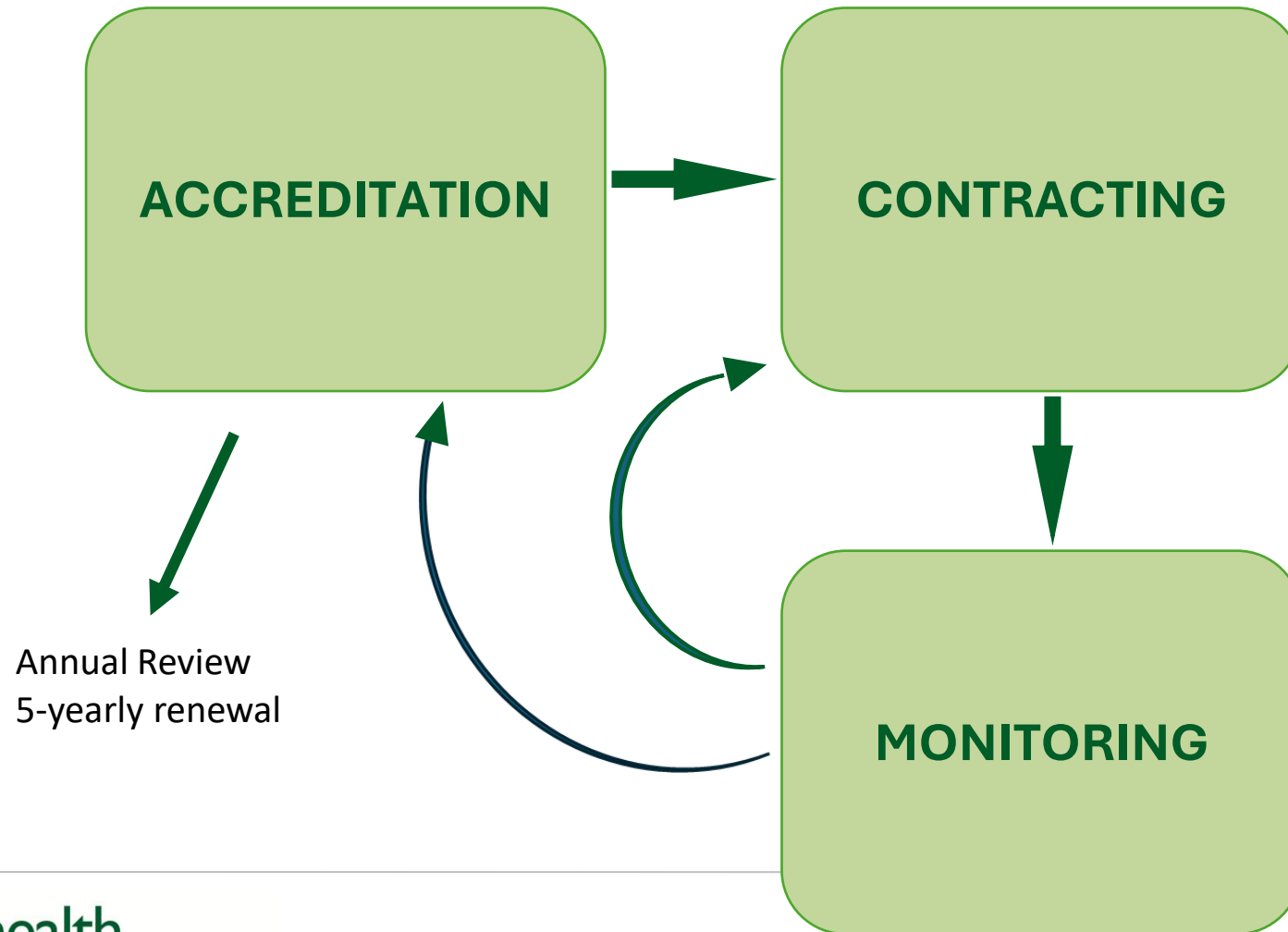
Efficient



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Accreditation context



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Conditional accreditation



- Section 39(12).
- Concessional arrangement that must be phased out.
- Regulations by Minister after consultation with OHSC.
- Health establishments that do not meet all requirements of accreditation → some leniency.
- Ensures that access is not unduly reduced, and that accreditation is inclusive.
- Supports the development of quality management.

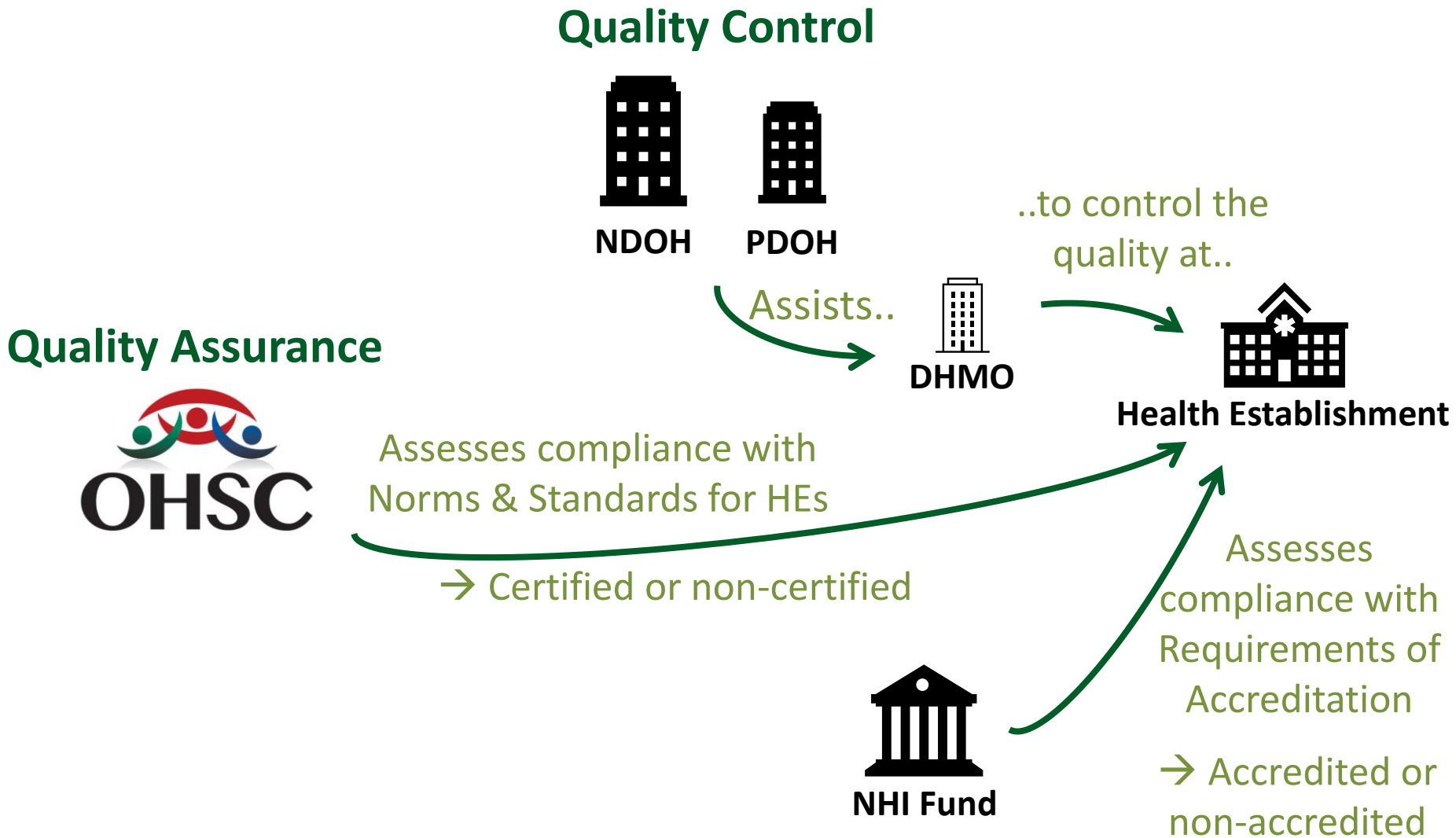


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Actors in accreditation





NGIYA THOKOZA!

ro livhuwa!

dankie! ke a leboga!

ENKOSI!

inkomu!

thank you!

ndo livhuwa!

ke a leboha!

ngiyabonga!

siyabonqa!



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