

Innovative Service Delivery



World Quality Day



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Provider Contracting (USPM Cluster, NHI Branch, NDOH)



20th November 2025



health

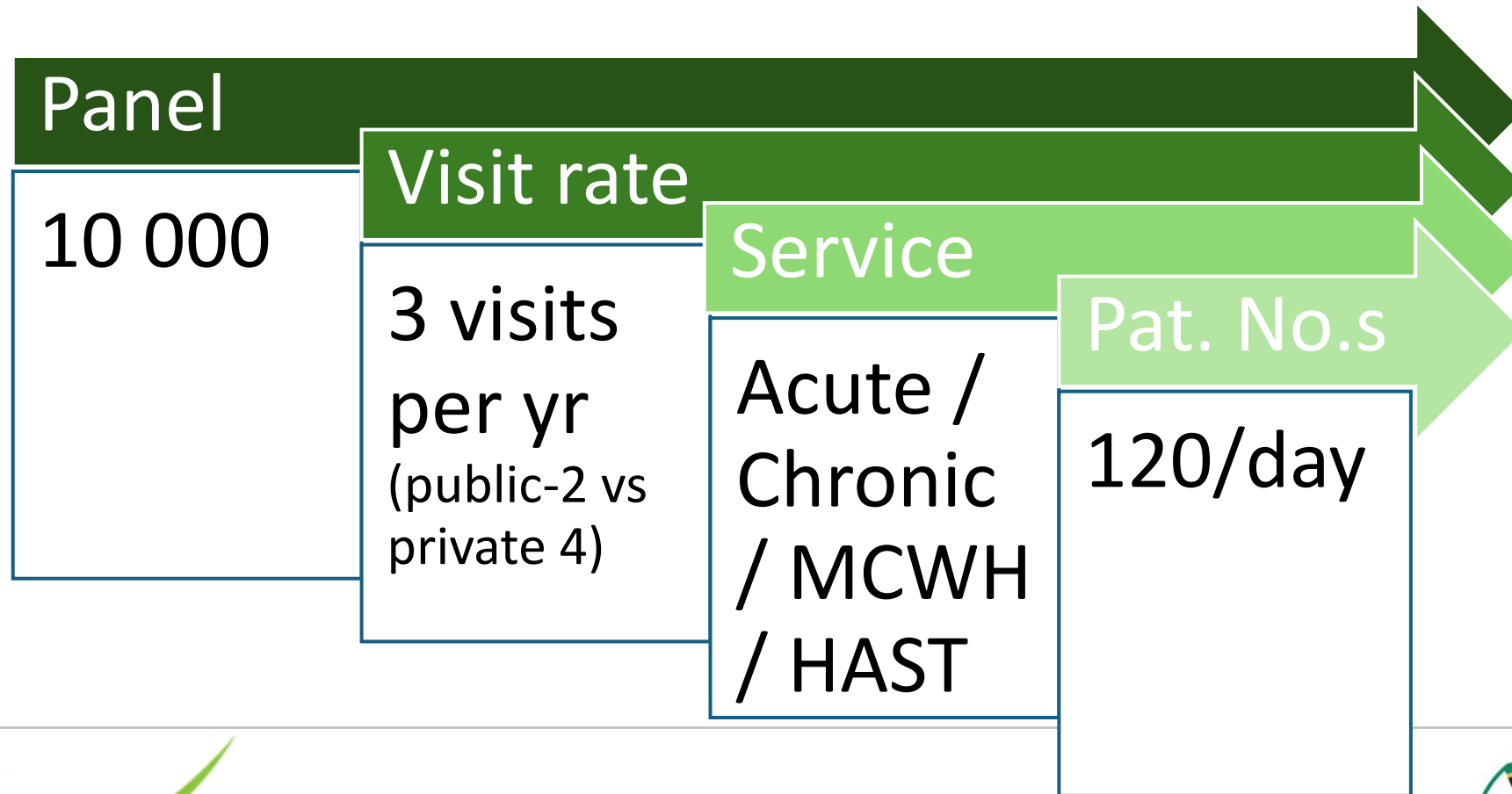
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- This is a presentation of public information
- Literature is used to help inform as the NHI seeks to be evidence-based
- **NONE** of the slides should be misconstrued as current positions of the NDOH, except where the NDOH is specifically quoted.



- National GP Survey – 6.7% response



NHI?

Ambivalent

Understand capitation?

75%

Team-based

R403 [R392]

Risk	Risk Mitigation
Timely payment	Strong Contract
High Utilisation	Health Promotion
Big Organisation	Management Skills

**Test of behaviour of population under NHI
- Child (0-6y): IMCI diaries + care seeking [3m] -**

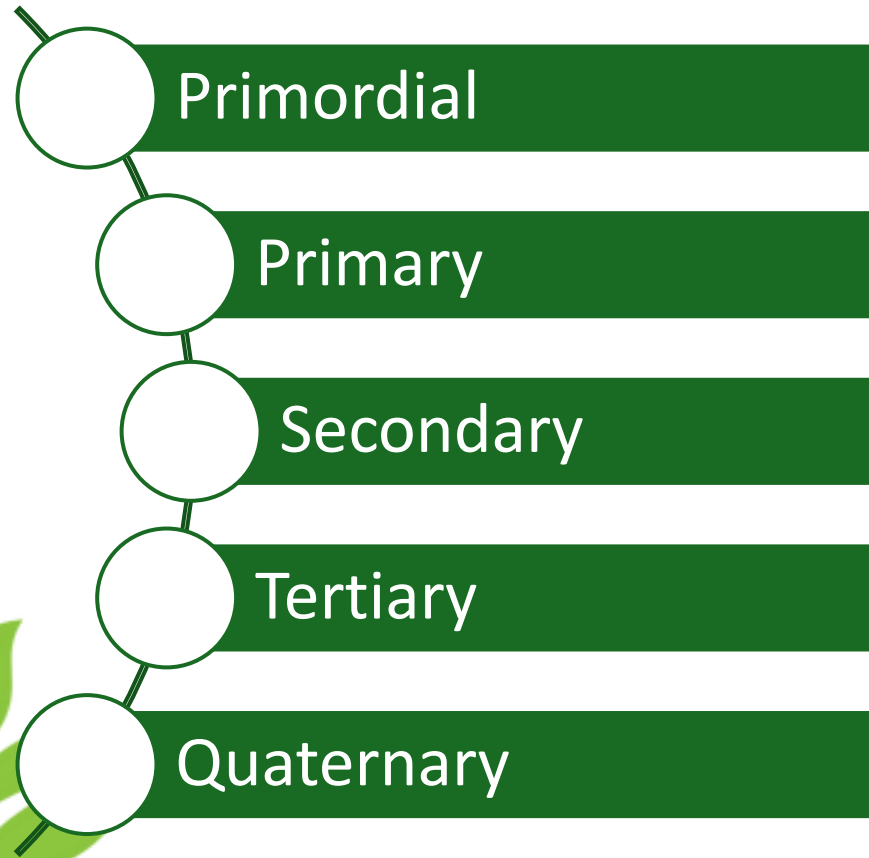
**Control: Clinic
2 visits pppy**

**Test: GP
6 visits pppy**

BOTH: 80% unnecessary visits based on IMCI records

Levels of Prevention

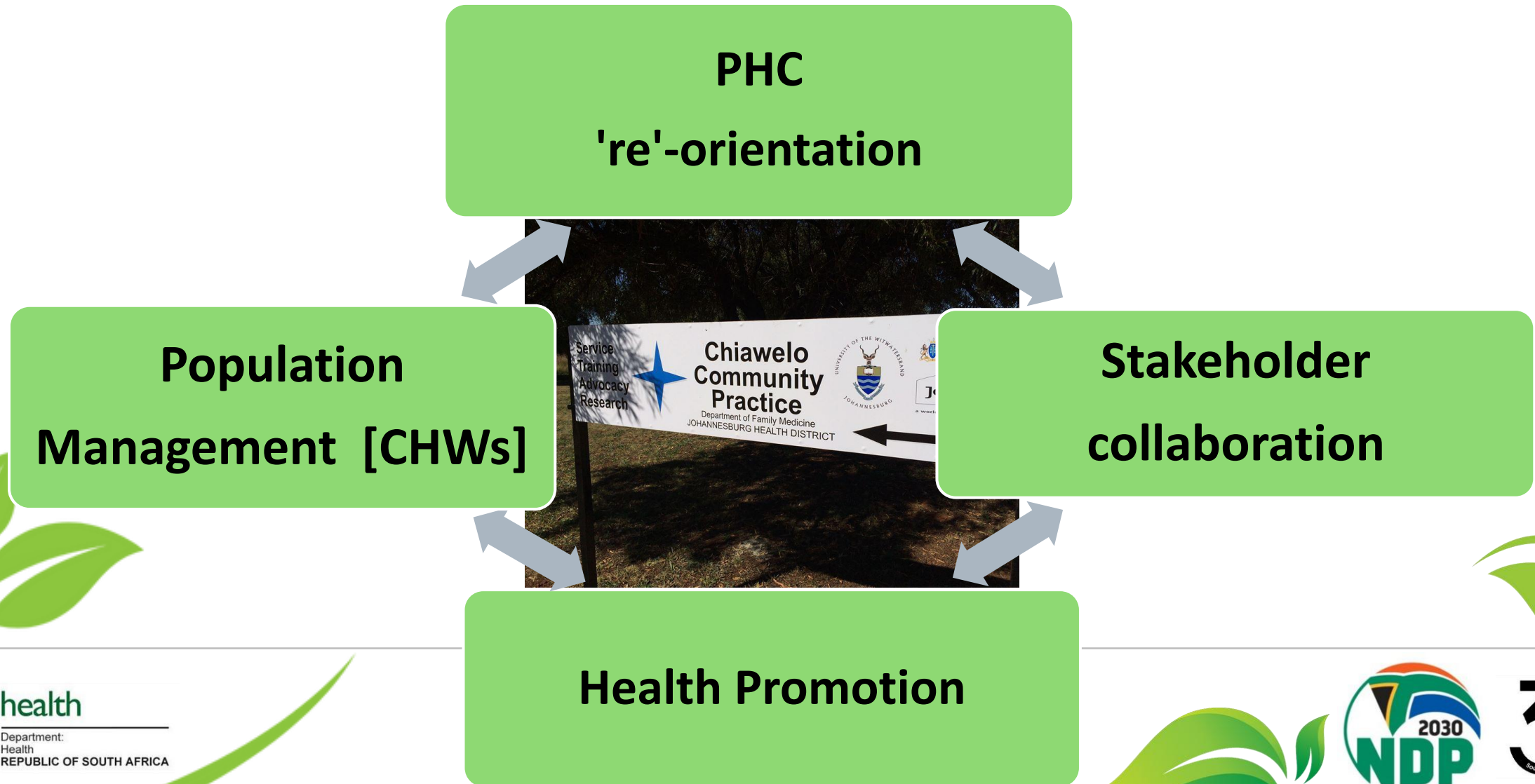
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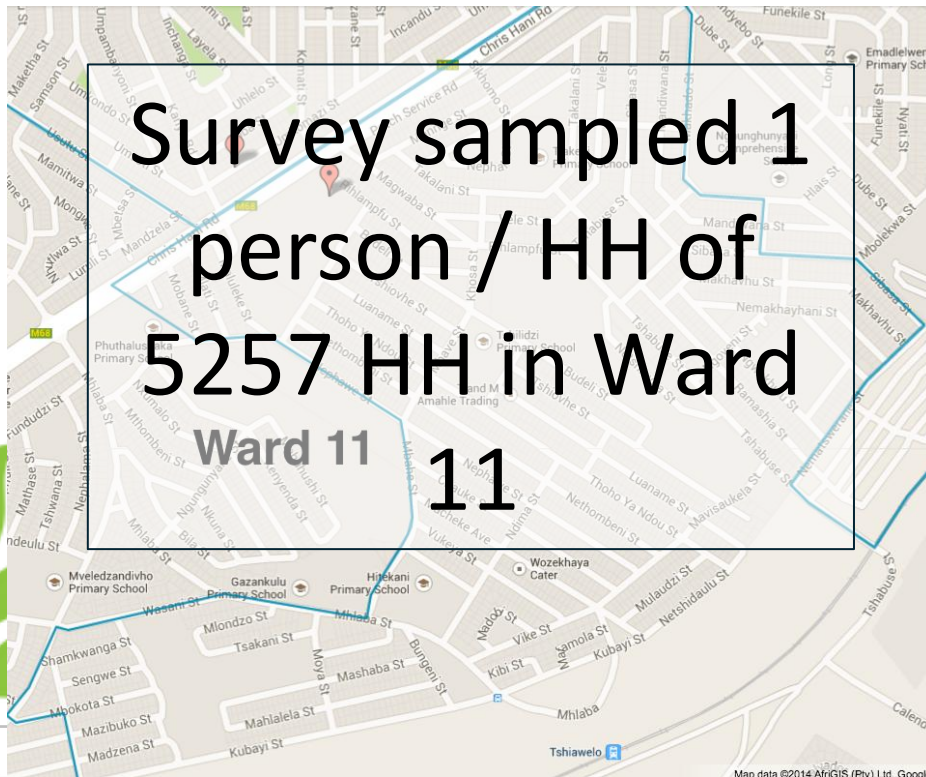
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Visit Rate: 0.67



±1: 1 Use: Need

98% Consulted CCP

44% CHWs reduced visits

90.3% Easy Access (CHC 1.9%)

92.2% Satisfied (CHC 28.0%)



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Pillay S. Moosa S. 2020. Ecology of medical care of the Ward 11 community registered to the Chiawelo Community Practice. Masters Research



- File audit of diabetic patients – 77 pats each CCP vs CHC [90%/5%]

Variable	CCP	CHC
HbA1c	7,9	8,9
BMI	75%	36%
Urine Test	74%	42%
Renal Function Tests	95%	80%
Foot Exam	61%	1%
Eye Exam	38%	1%
Adherence Discussion	63%	48%

Utilisation challenges

11

		Public		Private		SOPRIMA	
		1	2	3	4	5	6
10000	40	80	120	160	200	240	
5000	20	40	60	80	100	120	
2000	8	16	24	32	40	48	
1000	4	8	12	16	20	24	
500	2	4	6	8	10	12	





About Us

The Unity Forum for Family Practitioners (UFFP) comprises of representative bodies of Family Practitioners.

Member Organisations

ASAIP ACPC EMC IPAF JCMG KZNDHC
NIMPA SAMA SAMDP SGPF



EMERGING MARKET HEALTHCARE
everybody matters



NGIYATHOKOZA! ro livhuwa!
 dankie! ke a leboga! **ENKOSI!**
 thank you! **ndobvhuwa!**
 inkomu!
 ke a leboga! **ngiyabonga!**
siyabonqa!



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