


# ADVERSE EVENTS

## IN A NEONATAL INTENSIVE CARE UNIT IN SOUTH AFRICA

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# Background



**Adverse event:** injury caused by medical management (not the underlying disease)<sup>1</sup>

- 30 – 50% of admitted neonates (South America<sup>2</sup>, Europe<sup>3</sup>)
- 0,74 - 0,91 AE/patient (USA<sup>4</sup>, Egypt<sup>5</sup>)

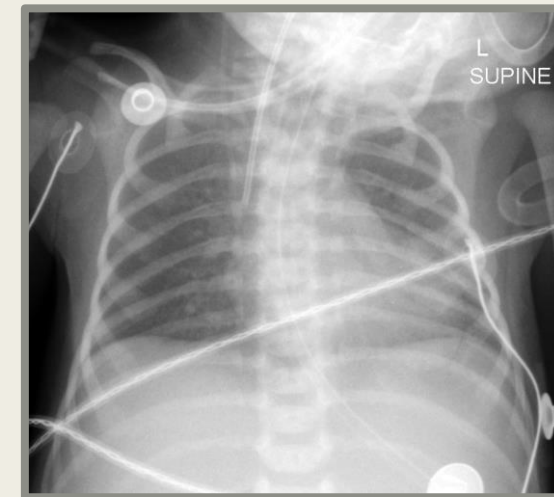
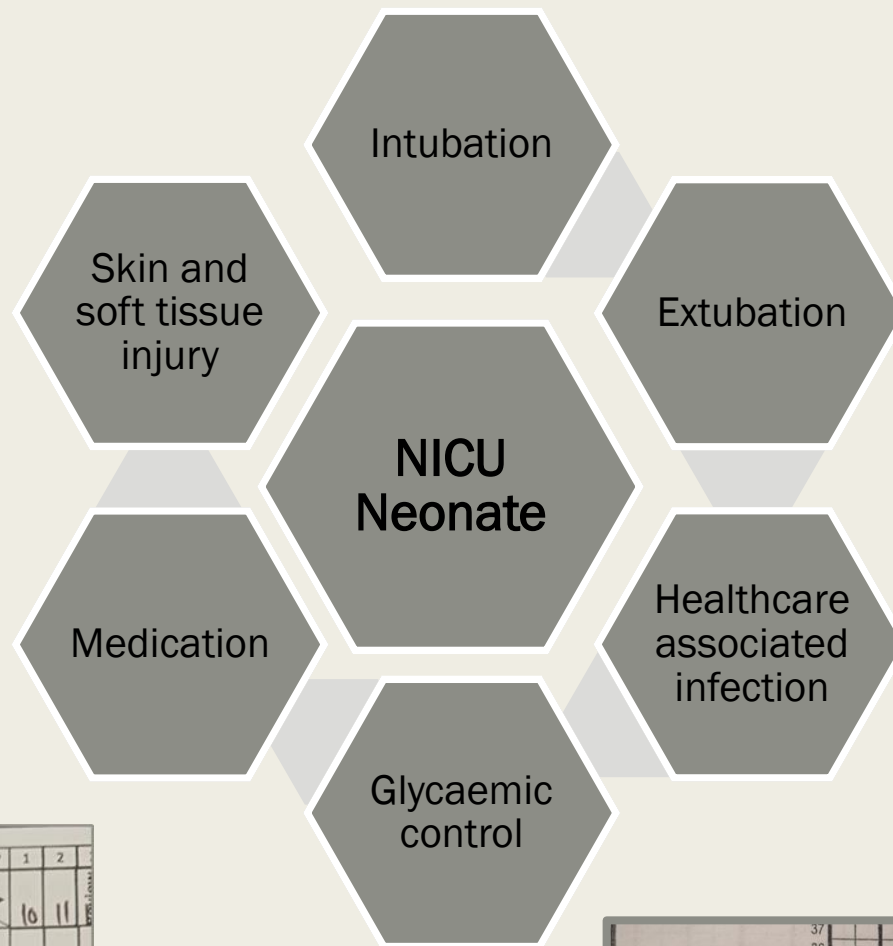
**Severity:** Different classifications

- France<sup>3</sup>: 29% - severe, resulting in disability, death or extended hospital stay
- North America<sup>4</sup>: 23% resulted in permanent harm, 10% contributed to patients' death

**Preventable:** avoidable based on available knowledge and accepted practices <sup>3</sup>

- 34 – 93% - Europe <sup>3</sup>
- 95% Egypt <sup>5</sup>

# Types of adverse events



Units	
A heavy growth of <i>Acinetobacter baumannii</i>	
available laboratory methods for performing colistin results are unreliable and may not predict clinical outcome. Published data and clinical experience, colistin is a suitable alternative for carbapenem resistant <i>Acinetobacter</i> spp, as well as other resistant Enterobacteriaceae. If colistin is clinically indicated, carefully assess clinical response.	
Agent	Amikacin      Cefepime      Ceftazidime      Cipfloxacin
<i>Acinetobacter baumannii</i>	Resistant MIC: >=64      Resistant MIC: >=64      Resistant MIC: >=4
Amikacin	<i>Acinetobacter baumannii</i>
Cefepime	Resistant MIC: >=64
Ceftazidime	Resistant MIC: >=64
Ciprofloxacin	Resistant MIC: >=4
Colistin	Resistant MIC: >=16
Meropenem	Resistant MIC: >=16
Piperacillin-tazobactam	Resistant MIC: >=128
Polymyxin B	Sensitive MIC: 1
Polymyxin E	Resistant MIC: >=320

**Cultures** ☐ Sent before antibiotics ☒ Sent after antibiotics ☐ Not Sent

\*Community acquired: within 548h, of admission  
Hospital-acquired: >48h after admission or within 30 days of discharge

Antibiotic Day		1	2
Date			
Time		10	11

Indication	Medicine Approved Name or GE	Dose	Route
<input checked="" type="checkbox"/> E	Piptaz	90mg	IV
<input type="checkbox"/> D			

Start Date	Stop Date	Frequency
10/07		Bhrly

Drs Signature & Name	Contact	Pharmacy

[illegible]

# Risk Factors - Neonate

Prematurity (Esp <28 week)  
Low birth weight (esp <1500g)



KMC intubated  
patients  
Airway difference  
Un-cuffed ETT



Less sedation  
No paralysis  
Strapping, Securing  
(ETT, IV lines)



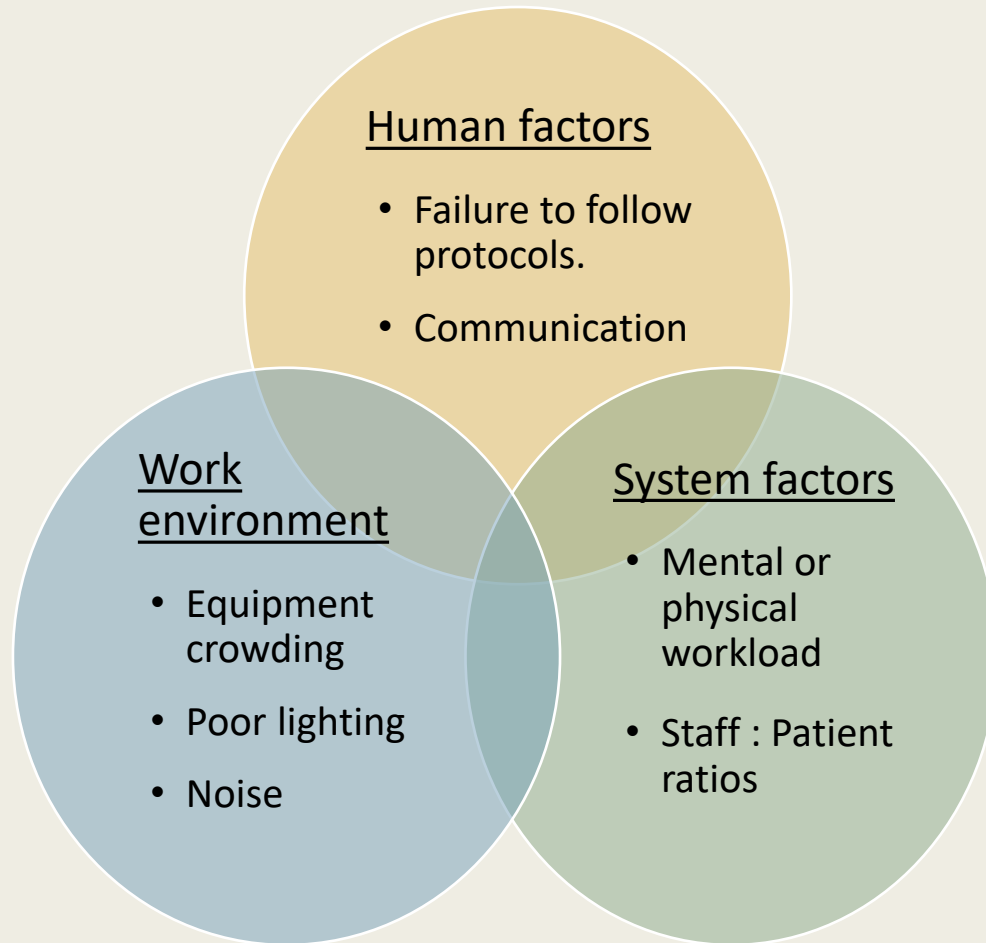
Fragile skin  
Longer hospital stay  
Drug dose  
calculations



Why do adverse events occur



# Causative factors



# AE Surveillance



Trigger tool  
guided  
folder  
review

Voluntary  
reporting

- Anonymous
- Non punitive

**Section A:** (notification) - to be completed by the staff who witnessed the incident that occurred. Submit section A and B to next level for notification for SAC 1 incidents.

**Section B:** (Account of the event by patient, staff or other witnesses) – to be completed by staff, patients or other that were directly involved while the incident took place.

**Section C:** (investigation) - to be completed by investigator(s) of the incident, in most cases this would be the manager(s) of section where the incident took place.

## Ref no:

<b>1. Date of PSI</b>		<b>2. Time of PSI</b>									
<b>3. Event identified by</b>	Reported by health professional	Research studies	Surveys on patient experience of care	Inpatient medical review	Review of record on follow-up	External sources			Safety walk rounds	Focused teams	Use of data
						Complaints	Media	Public			
<b>4. Provide a short overview of the Patient Safety Incident</b>											
What happened/went wrong?											
What is the initial outcome or harm?											
<b>5. Describe immediate actions taken to minimise harm</b>											
What happened to minimise harm?											
Who led that action?											
What was the outcome of the minimising action?											
<b>6. Provide a description of communication and escalation (initial disclosure)</b>											
What and how was the incident communicated with patient? (if appropriate)											
What and how was the incident communicated with patient's family? (if appropriate)											
What and how was the incident escalated to management within the facility? (if appropriate)											
<b>7. Type of patient safety incident (PSI): Mark with an X (review this once the investigation has been finalised)</b>											
No harm				Near miss				Harmful (Adverse Event)			
<b>8. SAC rating: Mark with an X</b>	<b>1</b> Serious	<b>2</b> Moderate	<b>3</b> Minor	<b>4</b> None	<b>9. Date SAC 1 reported to next level</b>				<b>11. No of days to report PSI with SAC = 1</b>		
					<b>10. Time SAC 1 reported to next level</b>						

<b>1. Classification according to incident type – mark appropriate one with an X</b>										
<b>1.1. Clinical administration</b> Medical procedure performed without valid consent Communication confidentiality Patient incorrectly identified and recorded Missing patient record Unclear/ ambiguous/ illegible/ incomplete information in patient record		<b>3. Healthcare-associated infections</b> Central line associated Blood Stream infection Non-device related (Primary) blood line infection Peripheral line blood infection Surgical site infection Hospital acquired pneumonia Ventilator associated pneumonia Catheter associated urinary tract infection Communicable diseases		<b>3. Blood and blood products</b> Acute transfusion reactions Delayed transfusion reactions/ events (including Transfusion Transmitted Infections) Errors- wrong blood/ blood products <b>3. Medical device/equipment</b> Not available Failure / malfunction Not used correctly Incorrect medical device/ equipment used		<b>8. Patient accidents and self-inflicted injury</b> Falls – Bedside Falls – Toilet/bathroom Falls – Stretcher Falls – Therapeutic equipment Patient injury Self-inflicted injury Suicide Attempted suicide <b>9. Pressure ulcers acquired during/after admission</b> Grade I Grade II Grade III Grade IV				
<b>2. Clinical process/ procedure</b> Not performed when indicated Performed on wrong patient Clinical procedure errors Surgical procedure errors Clinical assessment error Failure to act on test results or report Incorrect treatment provided/ clinical decision made Missed or delayed diagnosis Performed on wrong body part/ site/ side Retention of foreign object during surgery		<b>4. Medication / IV fluids</b> Incorrect dispensing Omitted medicine or dose Medicine not available Adverse drug reaction Incorrect medicine Incorrect doser strength administered Incorrect patient Incorrect frequency Incorrect route Prescription error Incorrect dispensing label Medicine expired Incorrect technique		<b>7. Behaviour</b> Sexual assault by staff member Sexual assault by fellow patient or visitor Physical assault by staff member Physical assault by fellow patient or visitor Exploitation, verbal abuse, aggression, neglect or degrading treatment by fellow patient or visitor Exploitation, verbal abuse, aggression, neglect or degrading treatment by staff member Patient abscond Missing patient Abscond while under 72-hour observation		<b>10. Infrastructure/ Buildings/ Fixtures</b> Damaged/ faulty/ worn Non-existent Inadequate/inappropriate Backup- electricity not functional/available Backup- water supply not available <b>11. Other</b> Any other incident that does not fit into categories 1 to 10				
<b>2. Framework for root cause analysis and implementation of action plans</b>										
<b>a. Contributing factors – Mark with an X</b>										
<b>1. Staff</b>	Lack of knowledge of clinical processes/ guidelines/ protocols	Human error- clinical	Human error - Admin	Risky/reckless behaviour	Communication Factors	Condition/ related factor	disease	Social factors	Leadership	
<b>2. Patient</b>	Behaviour		Communication factor		Condition/ disease related factor			Social factors		
<b>3. Work/ environment</b>	Physical environmental / infrastructure	Remote/ long distance from service		Equipment (faulty due to no maintenance)	Consumables	Environmental risk	Current Code/ specifications/ regulations		Security/ safety	
<b>4. Organisational/ service</b>	Clinical Protocols/ policies/ procedures not available/ up to date/ approved	Non - Clinical Protocols/ policies/ procedures not available/ up to date/ approved		Organisational management decisions/culture	Organisation of teams	Staffing	Political unrest	Package of service	Bed utilisation	
<b>5. External</b>	Natural event or disaster	Equipment, products malfunctioning due to manufacturer's			Services, systems external providers	and policies of		Delays in emergency medical services transport		
<b>6. Other</b>	Not specified in classification 1 to 5									

12. Patient and ward information		13. Staff witnesses		
Patient name and surname		Name and surname	Contact detail	Department
Patient file number				
Patient Id number				
Location (department/ward)				
Age				
Gender				
Final diagnosis				
Number of patients in the ward/head count				
Name of facility patient was referred from (where applicable)				
Name of facility patient was down referred to (where applicable)		14. Number of staff on duty		
Compiled by:	Designation:	Signature:		Date:

**1. Account by staff, patient or significant other: (Add sections for additional statements and information as needed)**

<b>Account 1:</b>			
<b>Account 2:</b>			
<b>Compiled by:</b>	<b>Designation:</b>	<b>Signature:</b>	<b>Date:</b>

b. Root cause analysis - These are the most fundamental underlying factors contributing to the incident that can be addressed															
Contributing factor	Describe the factor that contributed to the event			Describe the action plan to rectify the identified problem		Person responsible for implementing the action plan		Date for implementation							
<b>3. Findings and recommendations of the investigation</b>															
What were the key findings (why did the incident occur)?															
What are the key recommendations? (Note: Recommendations should address all the root causes and lessons learned, be designed to significantly reduce the likelihood of recurrence and/or severity of outcome; be clear and concise and kept to a minimum wherever possible; be Specific, Measurable, Achievable, Realistic and Timed (SMART) so that changes and improvements can be evaluated; be prioritised wherever possible; be categorised as: those specific to the area where the incident happened; those that are common only to; the organisation involved; those that are universal to all and, as such, have provincial/district significance.)															
<b>4. Type of behaviour according to Just Culture: mark with a X</b>															
No error				Human error		At-risk behaviour		Reckless behaviour							
<b>5. Provide a description of final communication to patient/family (final disclosure)</b>															
What and how was the incident communicated with patient? (if appropriate)															
What and how was the incident communicated with patient's family? (if appropriate)															
<b>6. Date of closure of PSI case</b>		<b>7. No days to close PSI case</b>		<b>8. Type of closure: mark with an X</b>		<b>PSI case concluded</b>		<b>Litigation</b>		<b>Referred to labour relations</b>					
<b>9. Patient outcome according to degree of harm: Mark with an X</b>		No harm		Mild		Moderate		Severe		Neonatal trauma		Obstetric trauma		No longer classified as a PSI after investigation	
		Child death	Adult death	Neonatal death	Maternal death	Still birth	Deaths due to hospital associated venous thromboembolism		Deaths due to health care associated sepsis		Perioperative death (30 days after surgery)				
<b>10. Organisational outcome: Mark with an X</b>		Property damage		Increased length of stay		Admission to special care area (e.g. high care or ICU)		Additional treatment/tests		Additional staff required		Additional equipment required		Media attention	
		Formal complaint		Damaged reputation		Legal ramifications		None		Other		No longer classified as a PSI after investigation			
Compiled by:		Designation:				Signature:				Date:					



# Aim and Objectives

## ■ PRIMARY

- To determine the incidence and nature of adverse events occurring in our NICU

## ■ SECONDARY

- To determine any predictors for the development of AEs
- To determine the severity of the AEs
- To determine whether AEs occurring in our NICU are preventable

- 5 categories of AE
  - Intubation related
  - Extubation related
  - Skin and soft tissue injuries (SSTI)
  - Hypoglycaemia
  - Healthcare associated infection (HAI)



# Methods

## Prospective observational study

NICU ADVERSE EVENT REPORTING FORM									
Patient Study Number #:		Please mark with a X or circle the relevant response							
Patient Form Number *:									
* If patient readmitted after DC from NICU please use a new form for each new admission									
* If more than 3 AE episodes per patient per category per admission, please complete subsequent episodes on a new form									
AE SEVERITY SCORE									
NONE	No symptoms detected. No treatment required.								
MILD	Symptoms are mild. Loss of function/harm is minimal or intermediate, but short term. No or minimal intervention is required (eg extra observations, investigation, review or minor treatment).								
MODERATE	Symptomatic requiring intervention (eg additional operative procedure/therapeutic treatment). Increased length of stay, causing permanent/long term harm of loss of function.								
SEVERE	Symptomatic requiring life saving intervention, or major surgical/medical intervention, shortened life expectancy, major permanent or long term harm/loss of function.								
DEATH	On balance of probabilities, death was caused, or brought forward in the short term, by the incident								
COULD AE HAVE BEEN PREVENTED									
Any avoidable iatrogenic event based on available knowledge and accepted practices.									
ON ARRIVAL IN NICU									
Day of life on NICU admission									
Arrived intubated	Y	N	Position ETT on CXR	Shallow (at or above T1)	Good	Deep	CVP		
IV access on arrival	Y	N	Type of IV access	Peripheral	PICC				
IV access functioning	Y	N	IV NOT functioning	Leaking	Tissued	Blocked			
Skin/soft tissue AE arrival NICU	Y	N	Fluids on arrival NICU	5% Dex	10% Dex	10% TPNs			
Hgt on arrival NICU	Y	N		12.5% Dex	15% Dex	Feeds			

RESPIRATORY									
INTUBATION (* please note any intubation)		Episode 1		Episode 2		Episode 3 *			
Date of intubation		dd/mm/yyyy		dd/mm/yyyy		dd/mm/yyyy			
Time of intubation		h:m		h:m		h:m			
Urgency of intubation (at start of procedure)		Emergent		Elective		Emergent		Elective	
Rank of Intubating Doctor		Consultant		MO		Consultant		MO	
		Registrar		Fellow		Registrar		Fellow	
		Other				Other			
Medication Used for intubation		Atropine		Scoline		Atropine		Scoline	
		Ketamine		Other		Ketamine		Other	
Successful 1st Attempt		Yes		No		Unknown		Yes	
Laryngoscope		Suction		Suction		Suction		Suction	
Equipment Problems		Neopuff		Other		Neopuff		Other	
Any Adverse Event during Intubation		Yes		No		Unknown		Yes	
Desaturation		Sats stay >90%		80 - 90%		Sats stay >90%		80 - 90%	
		60 - 80%		<60%		60 - 80%		<60%	
Bradycardia		HR >100/min		60 - 100		HR >100/min		60 - 100	
		<60/min		asystole		<60/min		asystole	
Need increased (>20%) FiO <sub>2</sub>		Yes		No		Unknown		Yes	
Need CPR		Yes		No		Unknown		Yes	
Need adrenalin		Yes		No		Unknown		Yes	
Other		Vomit + aspiration		Airway injury		Vomit + aspiration		Airway injury	
		U/A trauma		U/A trauma		Vomit no aspiration		U/A trauma	
		Laryngospasm		Agitation		Laryngospasm		Agitation	
		Desophageal tube delayed recogn		Good		Desophageal tube delayed recogn		Good	
		Shallow (at or above T1)		Deep		Shallow (at or above T1)		Deep	
Position ETT on CXR		None		Mild		None		Mild	
		Moderate		Severe		Moderate		Severe	
Severity score of AE		Death		Death		Death		Death	
Could the AE have been prevented		Yes		No		Unknown		Yes	

Emergent intubation	Establishment of airway necessary IMMEDIATELY d/t physiologic instability. Vitals unable to be stabilised without ETT
Urgent	Establishment of airway needed IMMEDIATELY (<4hrs) but time available for medication and pre-procedure stabilisation
Elective	Establishment of airway can begin at provider discretion due to patient stability

## AE reporting form

EXTUBATION *please note any extubation		Episode 1		Episode 2		Episode 3 *	
Date of extubation		dd/mm/yyyy		dd/mm/yyyy		dd/mm/yyyy	
Time of extubation		h:m		h:m		h:m	
Extubation planned		Y		N		Y	
Reason Unplanned Extubation		Poor sedation		Xray		Poor sedation	
		Loose strapping		ETT High		Loose strapping	
		Blocked ETT		Blocked ETT		Blocked ETT	
		Oral ETT		Oral ETT		Oral ETT	
		Procedure		Other		Procedure	
Any Adverse Event after extubation		Y		N		Y	
Desaturation		Sats stay >90%		80 - 90%		Sats stay >90%	
		60 - 80%		<60%		60 - 80%	
Bradycardia		HR >100/min		60 - 100		HR >100/min	
		<60/min		asystole		<60/min	
Need increased (>20%) FiO <sub>2</sub>		Yes		No		Unknown	
Need CPR		Yes		No		Unknown	
Need adrenalin		Yes		No		Unknown	
Post extubation stridor		Yes		No		Unknown	
Need reintubation within 24 hours		Yes		No		Unknown	
Severity score of AE		None		Mild		None	
		Moderate		Severe		Moderate	
		Death		Death		Death	
Could the AE have been prevented		Yes		No		Unknown	

SKIN & SOFT TISSUE		Episode 1		Episode 2		Episode 3 *	
Any IV/Skin/Soft tissue AE whilst in NICU		Yes		No		Unknown	
Mechanism of injury		Extravasation		Pressure		Extravasation	
		Adhesive		Moisture		Adhesive	
		Sats probe		IV		Sats probe	
Cause of skin/soft tissue AE		Temp probe		nCPAP		Temp probe	
		Other		ETT		Other	
Site of Skin/soft tissue AE		Upper limb		Trunk		Upper limb	
		Lower limb		Face		Lower limb	
Type of skin/soft tissue injury		Scalp		Scalp		Thrombophlebitis	
		Thrombophlebitis		Ulcer		Thrombophlebitis	
		Threatened limb		Abscess		Threatened limb	
		Excoriation		Other		Excoriation	
Treatment required		Dressings		Surgery		Dressings	
		Antibiotics		None		Antibiotics	
Severity score of AE		None		Mild		None	
		Moderate		Severe		Moderate	
		Death		Death		Death	
Could the AE have been prevented		Yes		No		Unknown	

GLYCAEMIC CONTROL		Episode 1		Episode 2		Episode 3 *	
Any Hgt < 1mmol/l		Yes		No		Unknown	
2 consecutive Hgt < 2mmol/l		Yes		No		Unknown	
Hgt < 2.6mmol/l on any 3 or more days		Yes		No		Unknown	
Lowest Hgt in mmol/l		Yes		No		Unknown	
Any Hgt < 2.6mmol/l with clinical signs		Yes		No		Unknown	
Cause		Faulty/No IV access		No feed		Faulty/No IV access	
		Fluid restriction		Insulin		Fluid restriction	
Management needed		215% DW + cap/psic		12.5% DW		215% DW + cap/psic	
		Glucagon		Dex bolus		Glucagon	
		Steroids		Other		Steroids	
Severity score of AE		None		Mild		None	
		Moderate		Severe		Moderate	
		Death		Death		Death	
Could the AE have been prevented		Yes		No		Unknown	

DEFINITION Healthcare Associated Infection **		Blood stream infection occurring at or after 72 hours of age					
MEALHARE ASSOCIATED INFECTION **		Episode 1		Episode 2		Episode 3 *	
Date		dd/mm/yyyy		dd/mm/yyyy		dd/mm/yyyy	
Any sepsis diagnosis req ABO		Culture Positive		Culture Neg		Culture Positive	
		P/C		CVP		P/C	
Indwelling devices at time of sepsis diagnosis		Urine catheter		ETT		Urine catheter	
		Other (eg ICD)		UVC		Other (eg ICD)	
Highest CRP		Mech Ventilation		Inotropes		Mech Ventilation	
		Incr Resp Support		Surgery		Incr Resp Support	
Escalation of care needed for HAI		Device removal		Device removal		Device removal	
Severity score of AE		None		Mild		None	
		Moderate		Severe		Moderate	
		Death		Death		Death	

- Ethics:
  - Approved by Stellenbosch University HREC
  - waiver of individual informed consent
- Training:
  - all staff trained on use of the form
  - PI visited the unit frequently for support
- Inclusion:
  - All neonates admitted to TBH NICU 1 Feb – 31 August 2024

## Chart Review



226 admissions to NICU in 7 months

- 108 (**47.8%**) admissions were associated with 264 Adverse Events
  - 58 (25.7%) >1 AE

Intubations

101 intubations  
in 74 neonates

56/101 (55.4%)  
Intubation  
associated AE in  
46 neonates

Extubations

161 extubations in  
105 neonates

66/161 (41.0%)  
extubation  
associated AE in 48  
neonates

Excluded 16  
extubations  
within 1hr of  
arrival in  
NICU

Skin & soft tissue

**74** Skin & soft  
tissue injuries in 47  
neonates

Hypoglycaemia

13 hypoglycaemia  
episodes in 13  
neonates

11 hypoglycaemia  
AEs in 11 neonates

Healthcare Ass Infection

58 Healthcare  
associated infection in  
44 neonates

# Results

Median (IQR) birth weight: 1940g (1170 – 2975g)  
Median (IQR) birth GA: 33weeks (29 – 38 weeks)  
Median (IQR) age on admission: 2days (1 – 8 days)

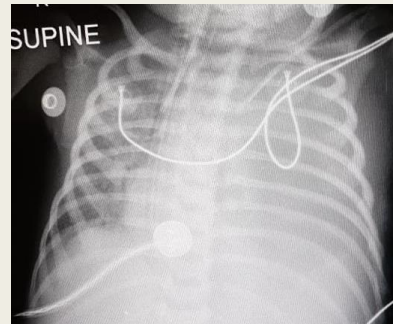
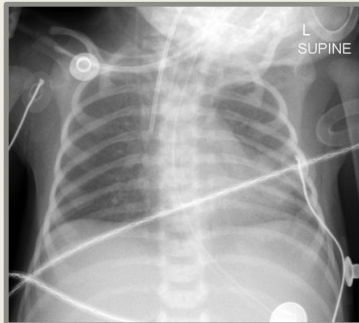


Characteristics	Total: n = 226	Any Adverse Event: n = 108	No Adverse Event: n = 118	P value
Birth Weight Categories, n (%)				
<1500g	84 (37.2)	50 (59.5)	34 (40.5)	0,007
≥1500g	142 (62.8)	58 (40.8)	84 (59.2)	
Birth Gestational Age, median (IQR)	33.5 (29 – 38)	31 (29 – 37)	35 (30 – 39)	0,005
Admission Category, n (%)				
Medical only	162 (71.1%)	70 (43.2)	92 (56.8)	0,028
Any Surgical	64 (28.3)	38 (59.4)	26 (40.6)	
Mechanical ventilation at any time during admission, n (%)	145 (64.2)	89 (61,4)	56 (38,6)	<0,001
Outcome				
Length of NICU stay, days, median (IQR)	6 (3 – 12)	10 (6 – 19)	4 (2 – 7)	<0,001
Mortality, n (%)	62 (27.4)	36 (58.1)	26 (41.9)	0,057

# Adverse Events Per Category

Intubation: n = 56 (21.1%)

Incorrect ETT position on CXR	46 (82%)
Deep	22 (39%)
Shallow	24 (43%)
Equipment problems	20 (36%)
Laryngospasm	6 (9%)
Upper airway injury	4 (6%)
Other	7 (11%)



Extubation: n = 66 (25%)

Unplanned extubation	56 (86%)
Blocked ETT	20 (36%)
Procedure	10 (18%)
Loose strapping	8 (14%)
Poor sedation	11 (20%)
Shallow ETT position	9 (16%)
Other	7 (13%)
Post extubation Stridor	9 (14%)
Reintubation within 24 hours	51 (77%)
Need CPR +/- adrenalin post extubation	6 (9%)





# Adverse Events Per Category

SSTI: n = 74 (28%)

Mechanism	Extravasation	30 (41%)
	Pressure	15 (20%)
	Adhesive	11 (15%)
Type	Excoriation	15 (20%)
	Ulcer	15 (20%)
Site	Upper limb	22 (30%)
	Lower limb	17 (23%)
	Face	15 (20%)



Hypoglycaemia, n = 11 (4.2%)

No Intravenous access	5 (45%)
Fluid restriction (low glucose delivery)	5 (45%)
Combined	1 (9%)

# Adverse Events Per Category

Healthcare associated  
infection: n = 58 (22%)

Blood culture positive sepsis	27 (47%)
Gram negative	16 (59%)
Gram positive	12 (44%)
Fungal	3 (11%)
Clinical sepsis	31 (53%)

Effect of other AE on HAI

Factor	IRR	95% CI	P value
Any intubation	1,94	1,11 – 3,41	0,021
Any Intubation AE	1,77	1,01 – 3,08	0,044
Any unplanned extubation	1,83	1,07 – 3,15	0,028
Any SSTI	1,42	0,83 – 2,44	0,203
Hypoglycaemia AE	1,92	0,80 – 4,60	0,142

# Results



## PREVENTABLE

TOTAL	69%
Intubation	41%
Extubation	67%
SSTI	93%
Hypoglycaemia	64%



## SEVERITY: DEATH

TOTAL	4,5%
HAI	19%

## SEVERITY: SEVERE

TOTAL	18%
Extubation	61%



## RISK FACTORS:

GA	Intubation Extubation SSTI
LOS	SSTI Hypoglycaemia HAI



## AE DOCUMENTATION

	Dr Notes	AE form
ETT tip	49%	62%
SSTI	28%	92%
HAI	100%	22%

# Summary & Way Forward

- Incidence of AE comparable to reported literature
- Skin & soft tissue injuries are the most common
  - *Mostly preventable*
  - *Poorly documented*
- Healthcare associated infection most serious
  - *Contributes to NICU mortality*
- Other AE may increase risk of HAI
- Increased length of stay (\$\$\$)

- Quality improvement strategies need to be implemented to reduce AEs
  - *Cost effective*
  - *Not labour intensive*
  - *Sustainable*
  - *Multidisciplinary buy - in*
- Ongoing surveillance
  - *Reporting nonpunitive*
  - *anonymous*



# Thank you

- Prof Dramowski – supervisor
- Prof Bekker – co –supervisor
- Dr Greybe & Dr Maposa – statistical support
- Doctors and nurses in the NICU
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