



# Trainings to support the National Integrated TB/HIV Information System Implementation

# DIFFERENTIATED MODELS OF CARE (DMOC) CAPTURING ON TIER.NET & NIDS DMOC REPORTING TRAINING AGENDA

Date: 29 September 2023

Venue: Knowledge Hub (Virtual)





# Agenda

Time	Topic	Speaker	
13:00 - 13:10	Welcome	Mrs Thabile Msila	
13:10 - 13:15	Introduction of panelist and speakers	Dr Tshepo Molapo	
13:15 - 13:20	Objectives of the session	Dr Tshepo Molapo	
13:20 - 13:40	Background of the DMOC Mr David Gavhi	Mr David Gavhi	
13:40 - 14:10	Creation of adherence clubs in TIER.Net & bulk capturing	Ms Lungile Mahlalela	
14:10 - 14:30	Capturing of the DMoC in TIER.Net & Generation of report with DMoC data	Ms Lungile Mahlalela	
14:30 - 14:45	Report of DMoC data elements for monthly facility reports	Dr Tshepo Molapo	
14:45 - 14:55	Questions and Answer Session	All	
14:55 - 15:00	Summary and take-home messages	Mr David Gavhi	

#### **Objective**



#### The objectives of the session is to:-

- Provide background on the Differentiated Models of Care (DMOC)
- Create awareness on the three DMoC modalities in the country
- Tabulate eligibility criteria for DMOC
- Indicate the data element collected for DMoC
- Assist in providing clarity on capturing of DMOC clients on TIER.Net
- Show case registration of adherence clubs in TIER.Net
- Generate of ART report for monthly NIDS reporting







# Background & Data management of ART patients enrolled in Differentiated Model of Care (DMOC)



#### **Group reflection**



- What are Repeat Prescription Collection Strategies (RPCs)?
- ☐ What is the difference between MMD and RPCs?
- ☐ Who qualifies for Repeat Prescription
  Collection Strategies?
- ☐ Who runs pick-up points?
- ☐ What is AC bulk capturing?
- ☐ How does DMoC data reach DHIS?



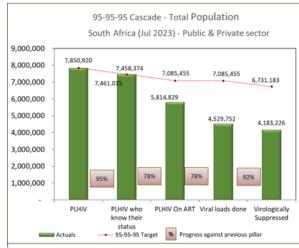


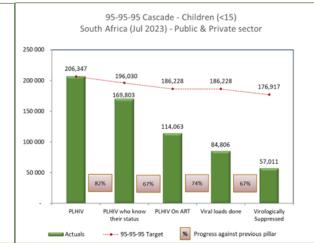


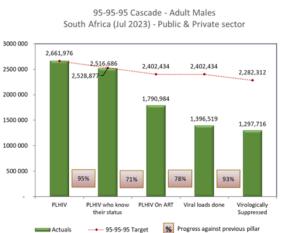


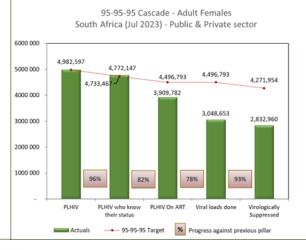
#### 95-95-95 HIV Treatment Cascades











SA is currently at **95-78-92** for the total population serviced through the public and private sector.

Results for each of the sub-populations vary, with

- Adult females at 96-82-93,
- Adult males at 95-71-93.
- Children at 82-67-67.

To achieve 95-95-95 targets, SA must increase the number of

- Total clients on ART by 1,270,627.
- Adult women on ART by 587,011
- Adult men on ART by 611,450
- Children on ART by 72,615

Data available in the **private sector (including cash paying clients)** indicates that an additional 380,851;

- 3,861 Children,
- 141,724 Adult Males, and
- 235,266 Adult Females are receiving ART through private medical aid schemes.







## Background



- DOH has adopted differentiated care for stable patients with key chronic conditions (including HIV, hypertension, diabetes)
- This encompasses different models of drug delivery
- Different models of drug delivery or Repeat Prescription Collection Strategies (RPCS) encompasses:
  - Facility Pick-Up point
  - External Pick-Up point
  - Adherence clubs







## Background cont...



#### Differentiated model of care:

- Decongestion of facilities (reduction of patient load for HCWs)
  - Allowing for increased patient consulting time and improved patient care
- Reduction in waiting times
- Offers patients with chronic conditions flexibility with respect to where and how they will receive medication

#### What does being enrolled in DMoC mean?

- Patients collect their pre-packed medication at external, Adherence Club or facility based pick-up points (PuPs)
- Alternative mechanism to drug collection as opposed to receiving said medication from a formal clinical visit in facility
- No support group mechanism







## Background cont...



- High rates of attrition (LTF) for those patients receiving treatment in-facility
- Overt attention must be given to ensuring decanted patients are adherent
- Targets for decanting patients to DMoC modalities are going to follow district/sub district pattern
- Ensuring that ART patients enrolled in DMoC are assiduously tracked in TIER = critical



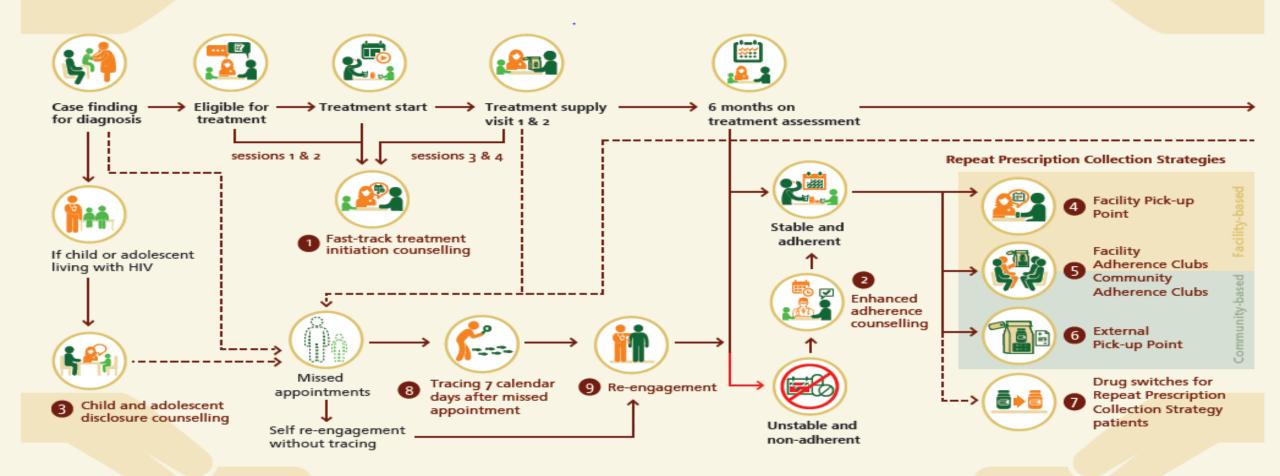




#### Background (2)



# INTEGRATED CARE OF PATIENTS WITH CHRONIC CONDITIONS



# The DMOC Care Package To Support Linkage To Care, Adherence To Treatment and Retention In Care



DMOC Care Package – Interventions	SOPs	Summary
<ul> <li>Standardised education sessions and counselling approach for i) treatment initiation, ii) patients struggling with adherence (while in care or when re-engaging in care) and iii) supporting child and adolescent disclosure.</li> <li>(More Intensive / Standard Care Models)</li> </ul>	SOP 1 - Fast Track Initiation Counselling (FTIC)  SOP 2 - Enhanced adherence counselling  ( EAC)  SOP3 - Child and adolescent disclosure counselling	<ul> <li>Includes adaptation for rapid initiation and post initiation</li> <li>Counselling aligned with treatment supply return date for patients struggling with adherence</li> <li>Change in age bands:         <ul> <li>Non-disclosure (&lt;5 years)</li> <li>Partial disclosure (5-9 years)</li> <li>Full disclosure (&gt;10 years)</li> </ul> </li> <li>Full disclosure (10 -12 yrs.)</li> </ul>
Longer treatment supply to reduce patient burden and support continued engagement in care ( More Intensive / Standard Care Models)	SOP 4 - Multi-Month Dispensing (MMD)	<ul> <li>Guides multi-month dispensing (MMD) by the facility, including 6MMD once operational capacity and stock availability is confirmed (New SOP)</li> </ul>
Differentiated models of care for stable patients on chronic treatment (Less Intensive Models)	SOP 5 - Repeat Prescription Collection strategies (RPCs) – DMOC for stable clients  SOP 5.1 - Facility pick-up point  SOP 5.2 - Adherence Club  SOP 5.3 - External pick-up point  SOP 6 – Drug Switch ( Switching to newly endorsed drugs for stable patients utilizing a RPCs)	<ul> <li>Health facility-based individual RPCs</li> <li>Health facility or community-based group RPCs</li> <li>Out-of-facility individual RPCs</li> <li>Treatment is pre-dispensed by the Central Chronic Medicine Dispensing and Distribution program (CCMDD) or a Central Dispensing Unit (CDU) or the facility pharmacy.</li> </ul>
Patient tracing and re-engagement	SOP 7 - Tracing and Recall SOP 8 - Re-engagement in care	<ul> <li>Tracing and recall missed appointments in order of priority</li> <li>Re-engagement in care involves assessing clinical condition and time since missed scheduled appointment and differentiating follow-up management including accelerated access to MMD and RPCs</li> </ul>

# Repeat Prescription Collection Strategies (RPCs)





Facility Pick-up Point: FAC-PUP (SOP 5.1)



Adherence clubs: AC (SOP 5.2)



External Pick-up Point: EX-PUP (SOP 5.3)







#### Repeat Prescription Collection Strategies: Eligibility Criteria



#### What patients qualify for Repeat Prescription Collection Strategies?

- ✓ No current TB/Medical condition requiring regular clinical consultations
  - ✓ Clinician confirms eligibility
  - ✓ Patient voluntarily opts for RPCs option

#### **For Adults**

- ☐ Above 18 years
- ☐ On treatment for at least 4 months
- ☐ Most recent assessment results normal:
  - Most recent viral load (VL) taken of < 50 copies/ml for HIV
  - Most recent HbA1c taken of ≤ 7% for Diabetes
  - 2 consecutive BP < 140/90 for Hypertension</li>

#### For Children and Adolescents

- ☐ 5-18 years
- On ART for at least 4 months with no regimen or dosage change in the last 3 months
- ☐ Most recent VL taken in past 6 months < 50 copies/ml
- ☐ Care givers counselled on disclosure process
- ☐ Patient (>12 years/caregiver if patient<12 years) voluntarily opts for the RPCs option







## Repeat Collection Strategies (RPCs): SOP 5.1 (FAC-PUP)



#### What is Facility Pick-up Point (FAC-PUP)?

- A FAC-PuP can take various forms in a facility, but all forms do not require a patient to attend **registry**, **vital signs** or **see a clinician**.
- There is no need to add RPCs patients on facility **headcount**/utilization rate.
- There are no **financial implications** if these patients do not set their feet in the facility.
- ☐ There must be only one FAC —PuP in each facility, there should not be multiple FAC —PuPs at a facility driven by treatment dispensing systems
- ☐ The treatment for the FAC-PuP can be pre-dispensed by the facility pharmacy or by a Central Dispensing Unit (CDU) or Centralised Chronic Medicines Dispensing and Distribution (CCMDD).

# What is your role as a non-clinician to support FAC-PUP model?

- ☐ If patient complies with criteria for RPCs option, and chooses Facility Pick-up Point option,
  - the non-clinician will inform the patient about FAC-PUP option.
  - Inform the patient about tracing and retention in care system.
  - Document all processes appropriately.







### Repeat Collection Strategies (RPCs): SOP 5.2 (AC)



#### What is Adherence Club (AC) model?

- □ Adherence clubs can be provided for any group of people, including from the same geographical area or a specific population of patients
- ☐ They can take place in or outside of a facility.
- ☐ Adherence clubs provide a RPCs for **stable patients** who value continued **psychosocial support** and **group engagement**.
- ☐ Adherence clubs can serve as external pickup point for individual medicine pick up and (not for groups)
- ☐ The treatment for an adherence club can be pre-dispensed by the facility pharmacy or by a Central Dispensing Unit (CDU) or by the Centralised Chronic Medicines Dispensing and Distribution (CCMDD).

#### **How is AC 5 model implemented?**

- Health facilities can establish facility-based or community-based adherence clubs.
- Facility manager will **nominate** a club manager and facilitator.
- ☐ A club **facilitator** can be a non-clinician such as a HB-Carer, CHW, peer educator or equivalent.
- ☐ Patients are **allowed to bring nominee** only on medicine collection adherence club visit days.







### Repeat Collection Strategies (RPCs): SOP 5.3 (EX-PUP)



#### What is an External Pick-up Point (EX-PUP) model?

- ☐ EX-PuP can take various forms, but all involve the patient collecting their treatment supply individually from pick-up point outside of the facility or from an automated system.
- ☐ Examples of EX-PuPs:
  - Treatment supply pick-up from a private pharmacy
  - Treatment supply pick-up from a designated community venue ( which can also be AC)
  - Treatment supply pick-up from a post box/ATM or similar automated system located inside or outside of a facility
- EX-PuP treatment is pre-dispensed to the EX-PuP service provider by the Centralised Chronic Medicines Dispensing and Distribution (CCMDD)

#### **How is EX-PUP implemented?**

- ☐ Clients are enrolled in the (CCMDD), which is the distribution center for all patient medicine parcels (PMP), which is then predispensed to the EX-PUP service provider.
- The EX-PUP service provider can be a pharmacy or a designated community venue.
- ☐ Clients can collect their treatment on a 1 to 2 monthly basis.
- ☐ All patients enrolled on CCMDD receiving their medicine parcel through EX-PUP must be entered into the TIER. Net system.
- ☐ The EX-PUP service provider will inform the patient when their medicine parcel has been delivered to the pick-up point for the collection.







#### **Criteria For Return To Regular Care for RPCs**



## What is the Criteria for Return to Regular Care for clients who are on RPCs

- □ FAC − PuP, AC or EX-PuP clients did not return to their RPCs collection point within **28 calendar** days of their missed scheduled collection date
- ☐ RPCs patient screens positive for TB
- ☐ Other safety **lab test results** are abnormal:
  - For HIV: VL > 1000 copies/ml ( where VL is 50 -999 copies/ml: the patient can remain in the RPCs but must see a clinician 3 months after the date of elevated VL for further VL assessment
  - For diabetes: HbA1c >7%
  - For Hypertension: BP > 140/90

- ☐ Other indications **assessed** on individual clinical consultation
- □ RPCs patient becomes **pregnant** and should be referred to integrated Maternal, Neonatal, Child and Women Health services (MNCWH)
- ☐ All patients must be advised that they are being returned to regular care to ensure more frequent clinical care until they are stable again. Patients can return to RPCs after a single normal result and meeting other RPCs criteria in the future ( see Re-engagement SOP 8)







#### **Brief Discussion on Criteria for Return to Care**



- What is the current practice regarding the patients that are returning to care?
- Are the patients returning to care, de-registered from the modalities?
- How is the de-registration done for both CCMDD and TIER.net?
- How do you deal with "Decanted to CCMDD"??









# Adherence Clubs Set ups





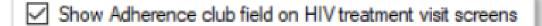
## **Adherence Clubs**



 ART Adherence clubs are a differentiated model of care, allowing stable patients to pick up medication in-between yearly clinical consultations.

 Note: The Implementer must ensure that the box "Show Adherence clinic field on HIV data screen" is ticked from the options window for capturing adherence-club information.

**Tools >> Options:** 





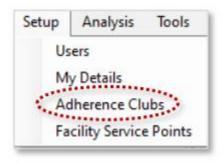


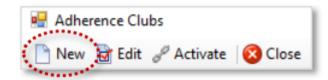
The following steps can be completed by the user:

 The Adherence Clubs window will open.

Click Setup >> Adherence Clubs.

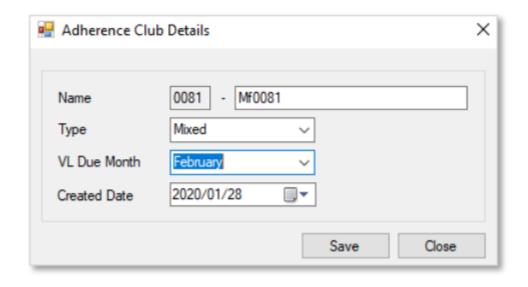
Click on New.



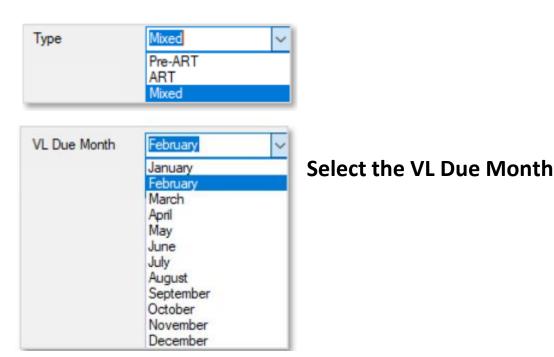


• The Adherence Club details window will open.

 The Adherence Club name number (4-digit number) automatically updates as you add a new adherence club/chronic club.



- After the 4-digit number in the Name box, type the adherence clinic name of choice.
- Select the Type of adherence clinic: - Pre-ART club patients only - ART club patients only -Mixed is a club type which consists of both pre-ART and ART patients



• Enter the Date In the Created Date box. (The date defaults to today's date.)



- Click Save.
- The adherence clinic is now created.
- Close the Adherence Clubs window.



# Capturing of the DMoC in TIER.Net





#### Documentation in standardised ART clinical stationery



Documentation in notes section by clinician

Today's Date: 1.2.2017 (Recorded at the top of the column) Notes Patient enroled into CCMDD - Chronic Dispensing program. First script issued from facility. Collection from Rosebank Clicks PuP Adherence & IN OUT | F Counselling Plan and treatment FDC ARV1 TDF / FTC / EFV Medication, incl. ARVs and ARV2 ARV3 prophylaxis ARV4 or other ARV5 or other ARV6 or other Cotrimoxazole IPT **Fluconazole** Referred Rosebank Clicks PuP Clinic Date of next visit 01-08-17

Signed (Initialed)

Nurse/Doctor  $Dr \mathcal{N}$  Daleni

Record date of clinical visit

Indicate patient issued 1/12 repeated 6 times

Indicate patient enrolled in DMoC in 'referred' field. If external PuP, stipulate name of PuP (e.g. Clicks – Rosebank) and date of DMoC enrolment

Data Capturer

Record next clinical visit date in 'next visit date' field. The next clinical visit is 6 months from current visit.



#### Capture of CCMDD patients in TIER.Net



Data clerk to receive folder

Record in notes section of TIER.Net **Stipulate PuP** (if external PuP)

	Notes			Today's Date: 1.2.2017 (Recorded at the top of the column) Patient enroled into CCMDD - Chronic Dispensing program. First script issued from facility. Collection from Rosebank Clicks PuP		
			Adherence &		IN OUT E	
Ħ			Counselling		<b>,</b> , , –	
me	밀		FDC ARV1	R1 TDF / FTC / EFV	• 17	
Plan and treatment	Medication, incl. ARVs and prophylaxis	ARV2	J	$12 - \times 6$		
		ARV				
		ARV4 or other				
		ARV5 or other				
	<u>0</u>	Dro	ARV6 or other			
	cat	Т	Cotrimoxazole			
	ed		IPT			
	≥		Fluconazole			
			Referred	Rosebank Clicks PuP		
			Date of next visit	01-08-17	Clinic	
			Signed (Initialed)	Nurse/Doctor $\mathcal{D}_r \mathcal{N} \mathcal{B}$ aleni	Data Capturer	

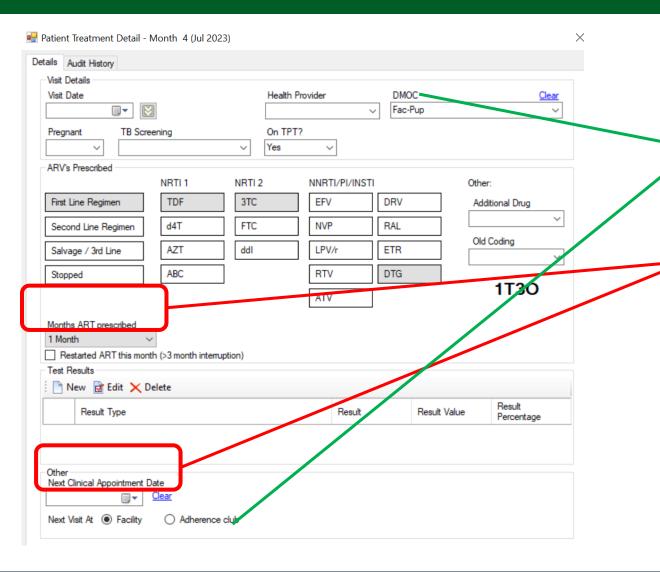
Capture current visit (e.g. 1.2.2017) and 6 month repeat

Capture next visit date (e.g. 1.08.2017)



### Capture of DMoC patients in TIER.Net (2)





In patient treatment tab

On DMOC drop down list. Select Fac-Pup/Ext-Pup or adherence club at the bottom according to clinical notes

In "months ART prescribed" field – select 6 months

In "next clinical appointment date" field – insert next appointment date



### Capture of DMOC patients in TIER.Net (3)



Visit – 1 Feb, 2017 captured Treatment Visits HIFE IIIE -> -> HIFE HIFE 12 635 79 (Nov 15) 80 (Dec 15) 81 (Jan 16) 82 (Feb 16) 83 (Mar 16) 84 (Apr 16) ٧L CD4 1TFE 1TFE 1TFE 124 -> -> 87 (Jul 16) 89 (Sep 16) 90 (Oct 16) CD4 85 (May 16) 86 (Jun 16) 88 (Aug 16) ٧L 1TFE 1TFE 1TFE -> -> -> 91 (Nov 16) 92 (Dec 16) 93 (Jan 17) 94 (Feb 17) 95 (Mar 17) 96 (Apr 17) CD4 ٧L 1TFE 1 **-> 7** 1TFE 1TFE 731 -> -> 97 (May 17) 98 (Jun 17) 99 (Jul 17) 100 (Aug 17) 101 (Sep 17) 102 (Oct 17) VL CD4 -> **5 ->** 6 107 (Mar 18) 108 (Apr 18) 103 (Nov 17) 104 (Dec 17) 105 (Jan 18) ٧L CD4 110 (Jun 18) 111 (Jul 18) 112 (Aug 18) (Sep 18) 114 (Oct 18) CD4 109 (May 18)

1.2.2017 Pt enrolled in CCMDD. Collecting meds at Rosebank Clicks PuP

Next clinical appointment date recorded as August

Under 'months ART prescribed' field – 6 months selected

Treatment notes section capture name of PuP e.g. Rosebank Clicks



#### Capture of DMOC patients in TIER.Net (4)

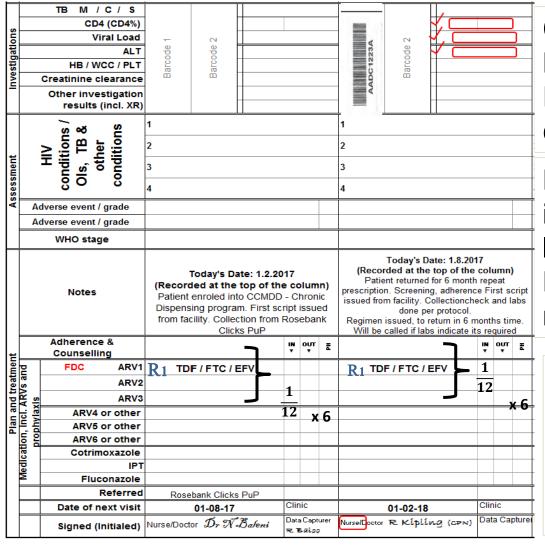


- Data clerk receives patient folder
- In (ART) patient treatment tab DMOC check-box must be checked
- In notes section that patient been enrolled in a particular DMOC (EX/FAC pick-up-point) captured
- Capture current visit (visit date and treatment regimen) and 5 months additional script (total, 6 months)
- Capture next appointment date
- Save and close



#### Documentation of follow-up consultation





Consultation recorded

Next visit date captured &

Folder flows to data clerk after

consultation

Red circles next to investigations indicate - clinician requested laboratory tests
However, results yet to be recorded into clinical stationery

Data captured
Data clerk initials bottom of
clinical chart
Patient folder is returned for
filing



# What about patients who miss scheduled pick-ups & are deregistered from CCMDD?

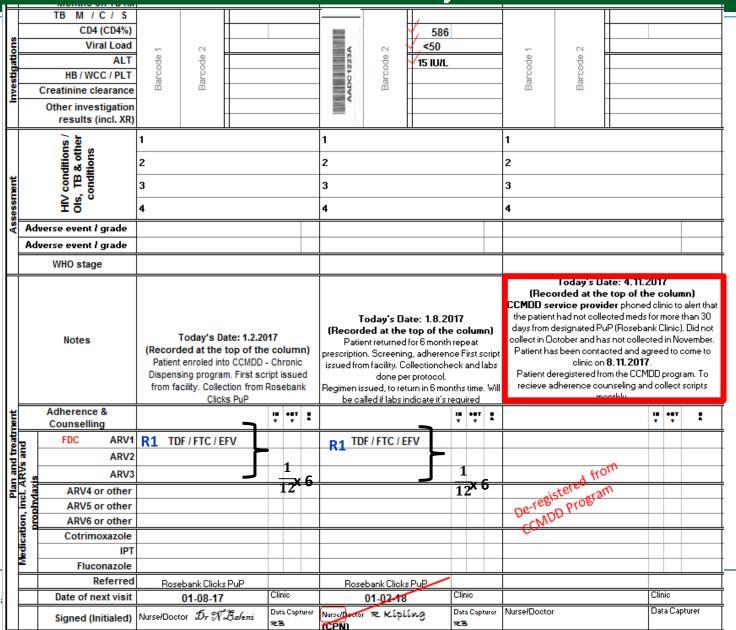


- Per the National Adherence Guidelines patients who miss their scheduled pick-up at the CCMDD PuP, and are not tracked within 30 days, will be deregistered from the programme.
  - In addition, women who fall pregnant while enrolled in CCMDD will also be deregistered from the programme.
  - Both categories of patients will return to the facility for routine management and monthly collection of medicines.
- The reason for the patient being deregistered from CCMDD must be documented in the notes section of the patient folder by the clinician.
- This information is then captured by the data clerk in the notes section of TIER.Net.



# What about patients who miss scheduled pick-ups & are deregistered from CCMDD? **Documentation in clinical stationery**





**Documentation** of the communication from the **CCMDD** service provider that meds were not collected. And, the deregistration from the **CCMDD** Program. Patient to return to the clinic on 8.11.2017.



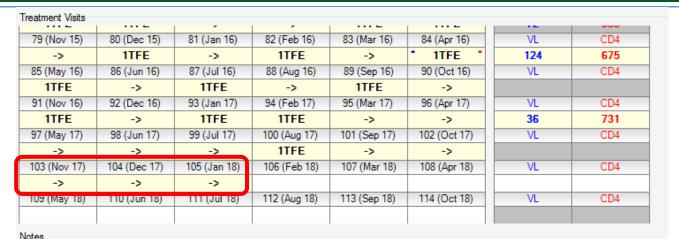
# What about patients who miss scheduled pick-ups & are deregistered from CCMDD?



- A record of the communication from CCMDD service provider must be documented in clinical record
- TIER must be updated by removing the future captured regimen
- This ensures the patient is tracked appropriately with 1 month medicine collection and correct "Next Appointment Date" is recorded in TIER ensuring missed appointment reports, and other management reports, are correct.

# What about patients who miss scheduled pick-ups & are deregistered from CCMDD? (2) \*\*Amending TIER\*\*





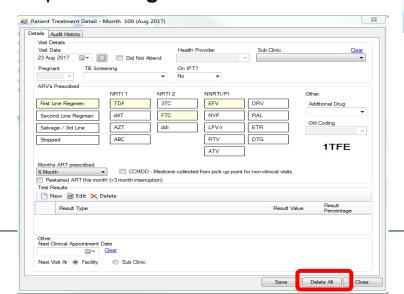
The forward captured regimen must be removed

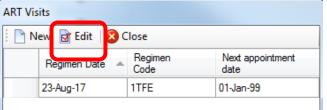
1.2.2017 - Pt enrolled in CCMDD. Collecting meds at Rosebank Clicks PuP

Double click on the last month in which a visit was recorded. In this example it is **August 2017**. Click **Edit** 

Select Delete
All in the
treatment visit
screen.

**But,** this deletes too many visits.







Continued on next slide.....

# What about patients who miss scheduled pick-ups & are deregistered from CCMDD? (3)



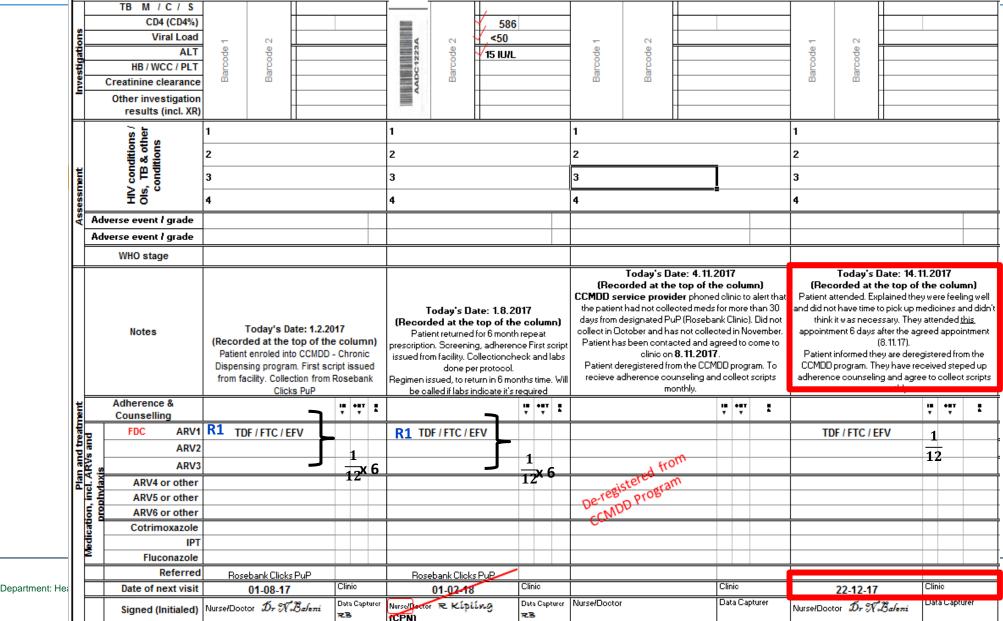
- Selecting Delete All deletes too many visits.
- It is thus important to **replace** the visits with regimen collection until the missed appointment.
- In the working example it is October 2017. In this example you would change "Months ART Prescribed" to 3 Month.
- Click Save.



## What about patients who miss scheduled pick-ups & are deregistered from CCMDD?

## Documentation in clinical stationery





#### Capturing next visit following deregistration from CCMDD



HFE	HIFE	->	->	IIFE	IIFE	12	630
79 (Nov 15)	80 (Dec 15)	81 (Jan 16)	82 (Feb 16)	83 (Mar 16)	84 (Apr 16)	VL	CD4
->	1TFE	->	1TFE	->	1TFE 1	124	675
85 (May 16)	86 (Jun 16)	87 (Jul 16)	88 (Aug 16)	89 (Sep 16)	90 (Oct 16)	VL	CD4
1TFE	->	1TFE	->	1TFE	->		
91 (Nov 16)	92 (Dec 16)	93 (Jan 17)	94 (Feb 17)	95 (Mar 17)	96 (Apr 17)	VL	CD4
1TFE	->	1TFE	1TFE	->	->	36	731
97 (May 17)	98 (Jun 17)	99 (Jul 17)	100 (Aug 17)	101 (Sep 17)	102 (Oct 17)	VL	CD4
->	->	->	1TFE	->	->		
103 (Nov 17)	104 (Dec 17)	105 (Jan 18)	106 (Feb 18)	107 (Mar 18)	108 (Apr 18)	VL	CD4
1TFE							
109 (May 18)	110 (Jun 18)	111 (Jul 18)	112 (Aug 18)	113 (Sep 18)	114 (Oct 18)	VL	CD4

#### Notes

1.2.2017 - Pt enrolled in CCMDD. Collecting meds at Rosebank Clicks PuP

14.11.2017 - Patient de-registered from CCMDD. Missed scheduled CCMDD collection by more than 30 days. Collecting meds monthly from clinic,

- 1. In this image the forward captured months have been removed,
- 2. The November visit has been captured as a single month script issued,
- 3. Per clinical record next appointment date is 22.12.2017
- 4. The notes section has been updated to reflect the deregistration from CCMDD.
- 5. Future visits will be captured as monthly visits, per normal practice.
- 6. If/when a patient is re-enrolled in the CCMDD program the SOP would be followed as from the start.



#### How to monitor patients enrolled in DMOC in TIER



#### Adherence to the TIER SOP is essential

- Critical that the data clerks tick the DMOC check-box every time a treatment visit is captured (for patients receiving medicines through CCMDD program)
- It is also important that in "treatment notes" field clerks capture that the patient will pick up medication from xx-PuP
- Whilst a push-button list that tracks these data is currently unavailable -
  - Data clerks can produce a list of patients active in the CCMDD program for reporting purposes.
  - A list of patients receiving "CCMDD at last visit" provides an easy view of CCMDD patients
  - Data clerks should be instructed to pull a (weekly) export in Excel for ease of sorting of PuPs (instructions available in SOP)



## How to monitor patients enrolled in DMoC in TIER(2)



Click on view and select HIV patients

Select "setup columns" click "CCMDD at last visit" move it to the column on the right



Select Sort by: CCMDD at last visit and descending



### How to monitor patients enrolled in DMOC in TIER (3)



	Folder number	Name	Sumame	Date of birth	DMOC	Gender
<b>)</b> 1	22333	BAZOOKA	BANZI	15 Jun 2021		Male
2	7867	PEPO	BATH	10 May 2009		Male
3	44444	BLAH	BA	02 Jan 1989		Female
4	9213	MOTSWA	BAFEDILE	01 Jan 2017		Male
5	123456	LET	US	11 May 2014		Female
6	12456	BAFANA	МОКО	02 Jan 2023		Female
7	001	TSHEPO	MOLAPO	06 Feb 1990	Ex-Pup	Male
8	2343	BABA	мотно	06 Feb 1990	Fac-Pup	Female

DMOC patients will appear on patient list

#### How to monitor patients enrolled in CCMDD in TIER (4)



- Clerks must sort for "DMOC/CCMDD at last visit" and "treatment notes" in Excel
  - This will house all information on patients enrolled in CCMDD alongside dates of enrolment and information on external PuPs
  - Clinicians can thus track and monitor all patients enrolled in CCMDD
  - With this data, facilities will be able to verify reporting on CCMDD elements/indicators reported to DHIS by the CCMDD reporting mechanism (NIDS2017)



#### Implementation of CCMDD-TIER.Net SOP



- Emerging from district and facility visits → adherence to SOP is variable.
- In some districts:
  - Managers not aware existence of SOP
  - In absence of clear guidance on data management of ART patients enrolled in CCMDD
    - Patient data in clinical stationery improperly documented
    - Compromised data capture in TIER.Net (e.g. incorrect next visit date captured)
  - Artificially inflated %LTF
  - Compounded by non-adherence to ART M&E SOP
  - Failure to produce and action missed appointment reports as per prescribed schedule
  - Confirmed that LTF patients enrolled in CCMDD programme



#### Implementation of CCMDD-TIER.Net SOP (2)



#### In other NHI districts:

- Facility managers and nurses conversant with some content of SOP
- Correct documentation in clinical stationery
- Data capturers correctly capture this data in TIER.Net
- LTF and RIC rates in these districts not markedly different than other districts in province
- Facility and district managers unaware of PuPs and CCMDD service providers obligations
  re patient tracing
- FMs and PHC supervisors should be fully apprised of National Adherence Guidelines and CCMDD/TIER SOP, and TB/HIV M&E SOP prescripts re patient tracing



#### Implementation of DMOC TIER.Net SOP (4)



- Managing patients enrolled in external PuPs as clubs in TIER is not straightforward:
  - Bulk capturing of club attendees necessitates assigning VL due dates and next clinical appointment dates for all patients enrolled at a particular PuP
  - Facility staff thus assigning arbitrary VL due dates and/or next clinical appointment dates
  - Will allow for an attendance list of all patients enrolled in a PuP
  - However, <u>management of these patients is compromised because it limits utility of patient management reports/lists</u>



#### Change management



- Management of data produced external to facility must be overtly considered:
  - Pick up information from service providers to be communicated to facility
  - Facility to verify the data by comparing with TIER
- These patients are not being sent off to CCMDD
- It is the responsibility of the facility staff to ensure good clinical management of these decanted patients
- Data management of these patients also responsibility of facility NOT service provider
- Facilities must ensure that patients who did not collect medication are traced and put back on treatment





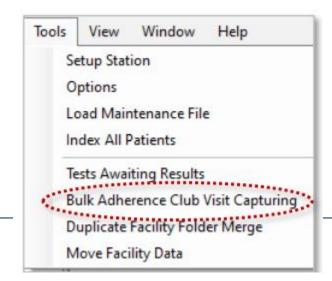
## Adherence clubs bulk capturing



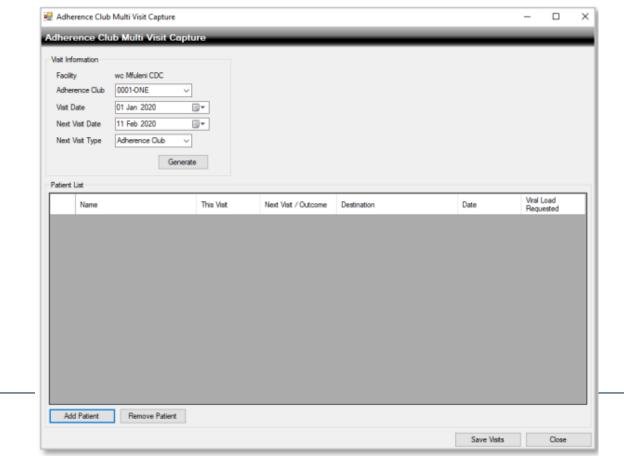


If your facility has many clubs and club patients, you can capture visits in bulk, one adherence club/chronic club at a time.

 Click on Tools >> Bulk Adherence Club Visit Capturing.



 The Adherence Club Multi Visit Capture window will open.







 For the visit, select from each of the following drop-down lists: -Adherence club or chronic club -Visit date - Next Visit date - Type of Visit (adherence club or facility visit)

Click on Generate.

Adherence Clu	ub Multi Visit Capture
Visit Information	
Facility	wc Mfuleni CDC
Adherence Club	0001-ONE V
Visit Date	01 Jan 2020 □▼
Next Visit Date	11 Feb 2020 □▼
Next Visit Type	Adherence Club V
	Generate



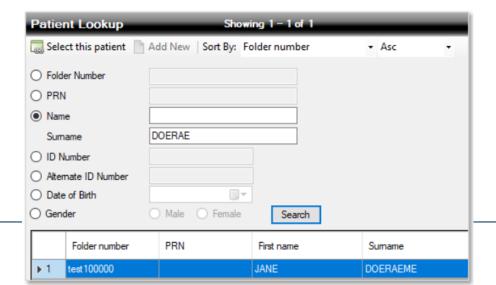


 To add patients to the list select Add Patients. The patient Lookup window will appear

You can now search for, and add,
the patient for the visit on the chosen
day.

 Double-click on the patient record that appears in the grid, to add them to the visit list

Add Patient	Remove Patient
-------------	----------------

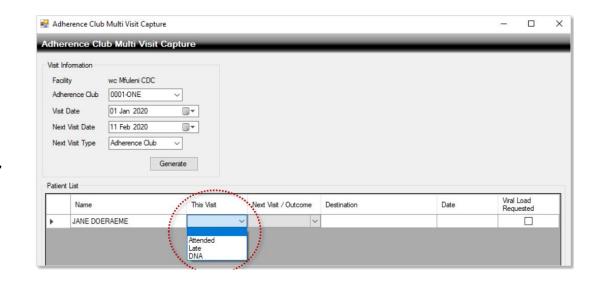






## Select one of the following from the **This Visit** drop-down list: -

- Attended the patient attended this visit on the date –
- Late the patient was late for this visit, by not attending on the specified date. The patient did however attend on another date after the specified date. –
- DNA the patient did not attend the visit

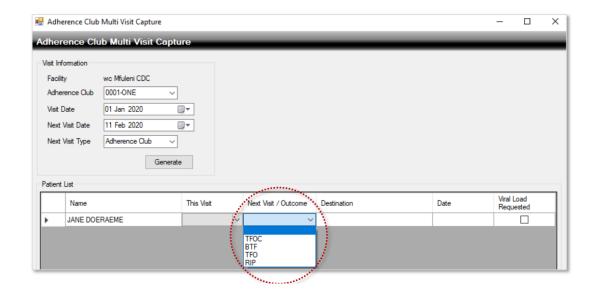






Select the outcome or type of visit for the next visit for the patient: -

- **TFOC** Transfer out of Club BTF Back to facility
- TFO Transferred out to another facility
- RIP The patient has died







If you select TFOC or TFO, you must select a destination.

- Click on the blank cell below Destination.
- ✓If TFOC was selected, select the club within the facility that the patient transferred to.
- ✓ If TFO was selected, select the facility that the patient transferred to.





 Select or confirm the date by clicking on the blank cell below Date (Optional)

 Check the Viral Load Requested checkbox, if a viral load was requested. (Optional)

Patient	List					
	Name	This Visit	Next Visit / Outcome	Destination	Date	Viral Load Requested
/	JANE DOERAEME	Attended	TFOC	∨ 0001-ONE	2020/02/11	✓



- Repeat this process until you have added all your patients.
- Patients may be removed from the list by selecting the patient record and clicking on Remove Patient

 After you have added all your patients, click on Save Visits at the bottom of the Adherence club Multi Visit Capture window.

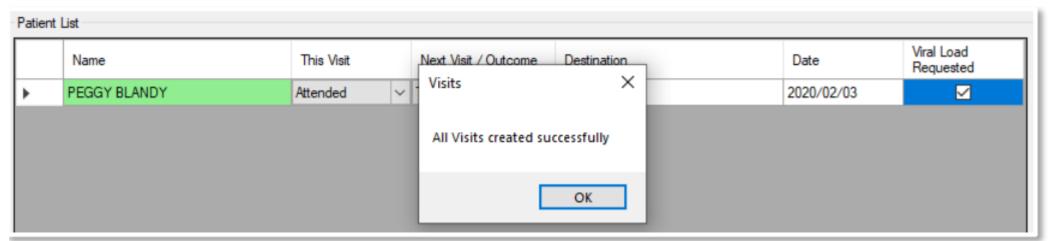








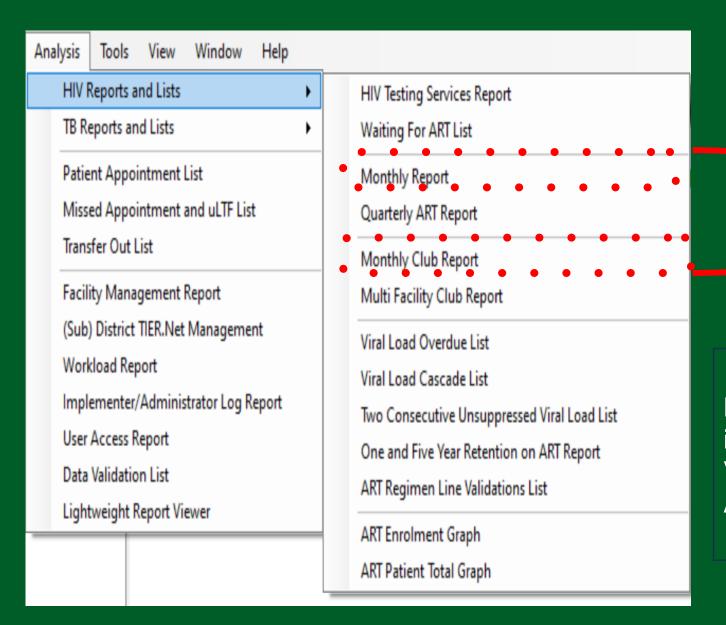
- A pop-up will appear informing you that the visits were generated successfully.
- Click OK to close the Adherence club Multi Visit Capture window.







#### **HIV** reports and line lists



Reports with DMoC data

Note, Patient enrolled on DMoC also included in some of the line lists:

VL Overdue; Patient Appointment; Missed Appointment and uLTF lists

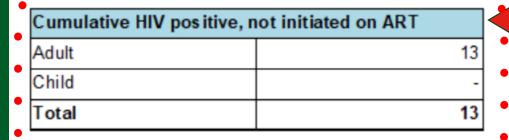
# HIV Monthly report

# Number of patients from the 'Waiting to start ART' line list included

NIDS reported data appears at top of report

IPT changed to TPT

Repeat Prescription Collection Strategies (RPCs) included

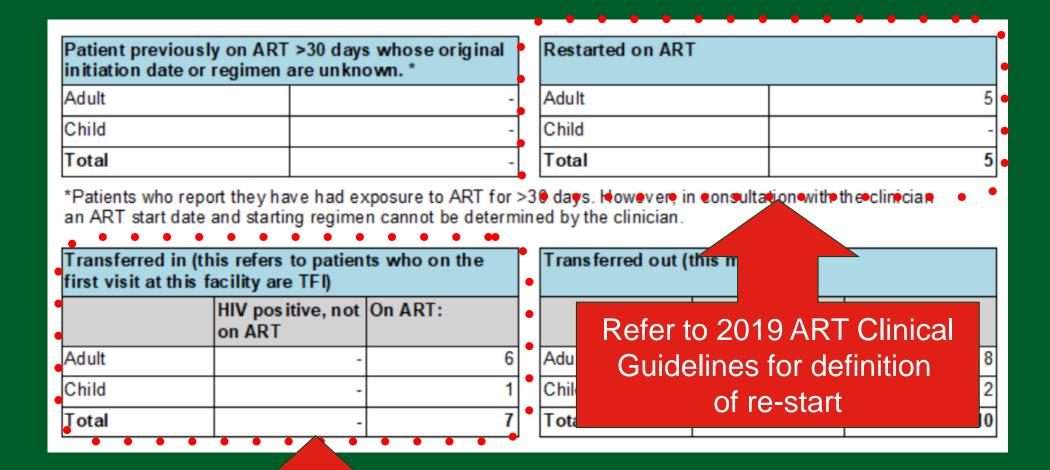


# Number from the Waiting to Start ART report

New patients initiated on ART this month						
Adult	18					
Child	-					
Total	18					

Total remaining on ART (T	ROA)
Adult	1565
Child	47
Total	1612

Monthly elements reported in webDHIS



Refers to patients who at their first ART visit at the TFI facility were stable on treatment and considered a TFI

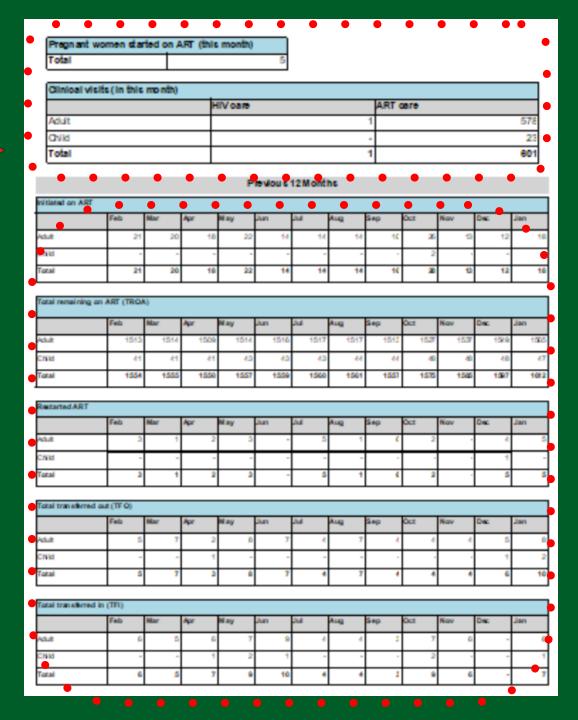
TB Preventative Treatment	Eligible for TPT	Initiate	ed on TPT
	Liigible for TF1		ed OII 1F1
Adult		17	
Child		-	
Total		17	
Differentiated Models Of Ca		raniae (PPCe)	• •
	re (DMOC) epeat Prescription Collection Strate	egies (RPCs)	
	epeat Prescription Collection Strate	egies (RPCs)	% of patients on
Total patients enrolled in R	epeat Prescription Collection Strate	<del>-                                    </del>	% of patients on ART enrolled in
Total patients enrolled in R	epeat Prescription Collection Strate	<del>-                                    </del>	
Total patients enrolled in R	epeat Prescription Collection Strate	<del>-                                    </del>	• ART enrolled in
Total patients enrolled in R Adherence Clubs Fac-P	epeat Prescription Collection Strate	Total	• ART enrolled in

Patients enrolled in RPCs

Proportion
of patients enrolled
in RPCs out of total
TROA

Pregnant
women start
on ART
&
Clinical visits

Annual rolling calendar



# Monthly Cub report

#### New patients (enrolled this month) in clubs

#### Total patients Remaining in Care

Breakdown of the number of patients enrolled in clubs and RIC per club

#### Monthly club report



Selected level: Clinic

Date generated: 10/23/2022

Period:

#### January 2021

	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan
Child	0	0	0	0	0	0	0	0	0	0	0	0
Adult	33	9	9	17	6	3	7	9	0	3	1	0
Total	33	9	9	17	6	3	7	9	0	3	1	0

\$igned off by: Designation:

Remaining in care

	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan
Child	0	0	0	0	0	0	0	0	0	0	0	0
Adult	242	277	310	339	345	348	329	320	284	259	241	198
Total	242	277	310	339	345	348	329	320	284	259	241	198
Attrition	14.7%	10.4%	8.4%	3.7%	0%	0%	-7.3%	-5.3%	-11.3%	-9.8%	-7.3%	-17.8%

#### Club Breakdown

		New		F	Remaining in care				
Club	Child	Adult	Total	Child	Adult	Total	Attrition		
0001-APRIL	0	0	0	0	4	4	0%		
0002-MAY01	0	0	0	0	1	1	0%		
0003-JUNE	0	0	0	0	2	2	0%		
0004-SFLA	0	0	0	0	155	155	-24%		
0005-JULY	0	0	0	0	2	2	0%		
0006-AUGUST	0	0	0	0	1	1	0%		
0008-OCTOBER 01	0	0	0	0	0	0	0%		
0010-NOVEMBER	0	0	0	0	0	0	0%		
0011-JANUARY	0	0	0	0	1	1	0%		
0012-FEB 01	0	0	0	0	12	12	9.1%		
0015-NOVEMBER 02	0	0	0	0	6	6	50%		
0016-JANUARY 02	0	0	0	0	8	80	0%		

TIER.Net v1.13.3.0

# Thank you





# Report of DMoC data elements: monthly facility reports





#### HIV



#### **NEW (CARE & SUPPORT)**

- Patients on ART enrolled in repeat prescription collection strategies of Adherence clubs
- Patients on ART enrolled in repeat prescription collection strategies of Facility Pick
   Up
- Patients on ART enrolled in repeat prescription collection strategies of External Pick up





Data element	Patients on ART enrolled in repeat prescription collection
name	strategies of Adherence clubs
Bulleted definition	All patients receiving ART repeat prescription through adherence clubs collection strategy
Extended Definition	Stable patients should be decanted to a differentiated model of Care (Facility, external and adherence club) and have a clinic appointment at least once every 6 months for clinical review and to review if the patient still meets the stable criteria. A Stable patient meets the following eligibility criteria: VL<50copies/ml HbA1C<8%, 2 consecutive BP<140/90
Use and Context	ART stable patients who have been decanted to Differentiated model of care(adherence clubs). The extent to which adherence club model of care have been scaled up and reporting on this indicator will support efforts to expand the offer of this model.
Inclusions	INCLUDE: all ART stable patients decanted to adherence club for collection of Repeat prescription for ART. Include: ART stable patients also receiving chronic treatment for Hypertension, Diabetes Mellitus, & TB treatment.
Exclusions	EXCLUDE: Chronic patients without ART
Collected by	Clinicians
Collection points	ART offering facilities & hospital

Data element name	Patients on ART enrolled in repeat prescription collection strategies of Facility Pick Up
Bulleted definition	All patients receiving ART repeat prescription through facility Pick up collection strategy
Extended Definition	Stable patients should be decanted to a differentiated model of Care (Facility, external and adherence club) and have a clinic appointment at least once every 6 months for clinical review and to review if the patient still meets the stable criteria. A Stable patient meets the following eligibility criteria: VL<50copies/ml HbA1C<8%, 2 consecutive BP<140/90
Use and Context	ART stable patients who have been decanted to Differentiated model of care(Facility Pick up). The extent to which Facility pick up model of care have been scaled up and reporting on this indicator will support efforts to expand the offer of this model.
Inclusions	INCLUDE: all ART stable patients decanted to Facility Pick up points for collection of Repeat prescription for ART. Include: ART stable patients also receiving chronic treatment for Hypertension, Diabetes Mellitus, & TB treatment.
Exclusions	EXCLUDE: Chronic patients without ART
Collected by	Clinicians
Collection points	ART offering facilities & hospital

DE Group	HIV
Data element name	Patients on ART enrolled in repeat prescription collection strategies of External Pick up
Bulleted definition	All patients receiving ART repeat prescription through External pick up collection strategy
Extended Definition	Stable patients should be decanted to a differentiated model of Care (Facility, external and adherence club) and have a clinic appointment at least once every 6 months for clinical review and to review if the patient still meets the stable criteria. A Stable patient meets the following eligibility criteria: VL<50copies/ml HbA1C<8%, 2 consecutive BP<140/90
Use and Context	ART stable patients who have been decanted to Differentiated model of care(External Pick up). The extent to which Facility pick up model of care have been scaled up and reporting on this indicator will support efforts to expand the offer of this model.
Inclusions	INCLUDE: all ART stable patients decanted to External Pick up points for collection of Repeat prescription for ART. Include: ART stable patients also receiving chronic treatment for Hypertension, Diabetes Mellitus, & TB treatment.
Exclusions	EXCLUDE: Chronic patients without ART
Collected by	Clinicians
Collection points	ART offering facilities & hospital



## Process for data elements collection and reporting





## Enrollment of patients into DMoC/CCMDD patients



Data clerk to receive folder

Record in notes section of TIER.Net **Stipulate PuP** (if external PuP)

			Notes	F	at isp	core	ded enro sing	at to	the d int gra	tor to C m. I	O O	IDD st sc om	e co - C ript	lum hron issue	ic ed
			Adherence &								_		IN	OUT •	표
Plan and treatment	<u>p</u>		FDC ARV	1 R1		TDF	= / F	-TC	:/	EF\	/		1 -		
reati	Medication, incl. ARVs and		ARV	2								7	12	<b>L</b>	x 6
nd ti	4RV	S	ARV	3										J '	
nal	<u>.</u>	orophylaxis	ARV4 or othe	r											
Pla	Ξ,	hd	ARV5 or othe	r											
	ion	pro	ARV6 or othe	r											
	<u>ca</u>		Cotrimoxazolo	•											
	/ed		IP	Т											
	_		Fluconazol	•											
			Referre	d	F	Rose	ban	k Cl	licks	s Pu	ıP_				
			Date of next visi	t			01-	-08	-17				Clin	nic	
			Signed (Initialed	Nurs	e/[	Docto	or ${\mathcal I}$	5r §	N d	Bal.	eni		Dat	a Ca	oturer

Capture current visit (e.g. 1.2.2017) and 6 month repeat

Capture next visit date (e.g. 1.08.2017)



Pregnant women started on ART (this month)							
Total	5						

Clinical visits (in this month)										
	HIV care	ART care								
Adult	1	578								
Child	-	23								
Total	1	601								

	Previous 12 Months												
Initiated on ART													
	Feb	Маг	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	
Adult	21	20	18	22	14	14	14	10	26	13	12	18	
Child	-	-	-	-	-	-	-	-	2	-	-	-	
Total	21	20	18	22	14	14	14	10	28	13	12	18	

Total remaining on ART												
	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan
Adult	1533	1534	1529	1530	1533	1532	1530	1525	1537	1547	1553	1568
Child	44	44	44	46	45	45	45	45	49	49	48	47
Total	1577	1578	1573	1576	1578	1577	1575	1570	1586	1596	1601	1612

Restarted ART							
	Feb	Mar			Nov	Dec	Jan
Adult	2		Page 2	2	-	4	4
Child	ď	h.	1 ags <u>-</u>	·	-	1	-
Total	6	"ל		2	-	5	4

Total transferred out (TFO)												
	Feb	Маг	Apr	Мау	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan
Adult	5	7	2	8	7	4	7	4	4	4	5	
Child	-	-	1		-	-	-	-	-	-	1	
Total	5	7	3	8	7	4	7	4	4	4	6	1

Total transferred in (TFI)												
	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan
Adult	6	5	6	7	9	4	4	3	7	6	-	6
Child	-	-	1	2	1	-	-	-	2	-	-	1
Total	6	5	7	9	10	4	4	3	9	6	-	7





#### Tier.NET ART report



- Generates the Monthly ART report from TIER.Net.
- Prints the report
- Zoom the report into Differentiated Models of Care (DMOC): Total patients enrolled in Repeat Prescription Collection Strategies (RPCs) for data.

TB Preventative Treatment (TPT)										
	Eligible for TPT	Initiated on TPT								
Adult	17	9								
Child	-	-								
Total	17	9								

Differentiated Models Of Care (DMOC) Total patients enrolled in Repeat Prescription Collection Strategies (RPCs)						
Adherence Clubs	Fac-Pup*	Ex-PuP*	Total		% of patients on ART enrolled in RPCs	
	-	-	-	-		0
Fac-Pup - Facility	up points * Ex-	PuP - External pickup	points		Proportion	1
Patients enrolled in				of patients enrolle		
RP	Cs			in l	RPCs out of	tota
lth					TROA	



# 4.4 Monthly Data Input For

#### Routine monthly data input form

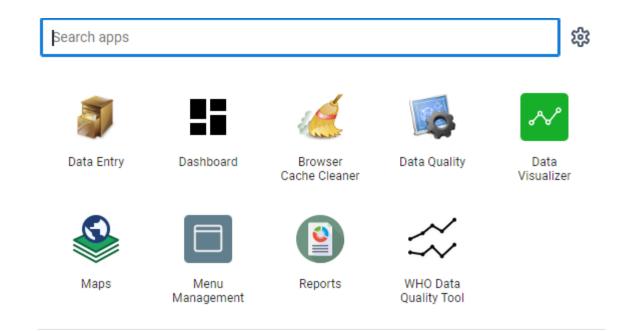
- Transcribe DMoC total patients enrolled in repeat prescription collection strategies (RPCs) into to monthly data input (MDI) form.
- Submits the hard copy report to the FM
- Verify, approve, and submit<sup>k</sup>
   MDI to (sub)district.
- File MDI & Monthly ART report.

	DEPARTME	ENT OF HEALTH	
	ROUTINE MONTHLY D	ATA INPUT FORM	
Sub- district:			Month:
Facility:		Verified by	: Sign:
Completed by:			Tel no.:
No Data Element		Value	Comment
	NAME OF DATA ELE		•
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
	TOTAL FOR DATA EL	EMENT GROUP	



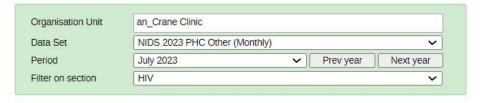
#### WebDHIS





From the Apps search for data entry





	HIV
Filter in section	MonthTotal
Antenatal client started on PrEP	
HIV positive known but NOT on ART	
Male circumcision performed by medical profes	ssional in the traditional sector (10-14 years)
Male circumcision performed by medical profes	ssional in the traditional sector (15 years and older)
Medical male circumcision 10-14 years	
Medical male circumcision 15 years and older	
Person exposed to HIV who tested HIV negative	ve and was issued with Post Exposure Prophylaxis
Start PrEP	
Total remaining on PrEP	

Run validation

- Select data set NIDS 2023 (monthly)
- Then the period reporting
- Filter for HIV
- Then transcribe data elements from Monthly ART report into the variables on the tool
- Then enter complete



Complete

#### Subdistricts/District



- Obtain validated data input forms from the facility manager on all monthly data sets on the 3rd day of each month if data is provided on hard copies (paper based).
- Capture data from MDI form into webDHIS.
- Conduct a rapid data quality assessment of data on data input forms must be 100% complete and should contain no gaps or outliers without comments.
- Capture monthly data into the webDHIS
- Check for missing data, add comment and mark record for follow up
- Follow up on incorrect monthly data and do edits once the source documents have been corrected.
- Validate and submit to district.
- File records and store safely in a facility with controlled access









